CDR Complaint Form

Your details

* Mandatory

I am:

☐ An individual ☐ A small business

This complaint form is for individuals and small business consumers only. If you are a CDR participant or a large business and you have a complaint that relates to the CDR, you may wish to contact the ACCC.

If you are unsure, you can contact the OAIC's Enquiries team on 1300 363 992.

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Your Complaint

* Mandatory

The respondent to my complaints is *

Have you complained to the Respondent and allowed 30 days to receive a response?

☐ Yes ☐ No

Have you taken this complaint to another dispute resolution body?

☐ Yes ☐ No

Please provide details of your allegations.*

It will assist us if you can explain:

- What happened
- When it happened (including dates)
- How and when you found out about it
- What information was involved
- Who did it (include names of individuals involved if known)

The clearer your explanation is the more easily we will be able to assist you. There is no character limit in the below box

Please outline what you are seeking to resolve your complaint.*

The OAIC generally tries to resolve complaints through conciliation between you and the respondent.

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If you are seeking financial compensation, please set out what loss you have suffered and provide any information or evidence to demonstrate a link between the incident and the amount you are claiming.

Supporting documents

* Mandatory

For **all** complaints please attach any correspondence with the respondent about the complaint.

Do you have any documents that you want to attach with this form?

☐ Yes ☐ No

Complainant details

* Mandatory

Title:

☐ Mr ☐ Ms ☐ Mrs ☐ Miss ☐ Dr ☐ N/A

Given Name*

Family Name*

Email*

Preferred Contact method*

☐ Email ☐ Phone ☐ Post ☐ Other

If you have lodged a complaint or enquiry with the OAIC before, please provide your previous reference number

Do you have someone you would like to represent you in this complaint?*

☐ Yes ☐ No

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Review Submission

Please review the information that you have provided about your enquiry. If you would like to change anything, you can return to the relevant section by using the Back to start button.

Once you submit your form, you will be provided with a confirmation email and reference number for your submission.

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