OAIC 2020 highlights



Assisted the pandemic response

by overseeing privacy protections and access to government information, and advising on personal information handling to prevent and manage COVID-19

In 2020 the Office of the Australian Information Commissioner worked to increase public trust and confidence in the protection of personal information and access to government-held information.

Finalised more than

900 Information Commissioner reviews and 120 FOI complaints and released new resources for FOI practitioners

Pursued 4 privacy regulatory priorities to ensure Australians' personal information is protected



Increased

international

regulatory cooperation

and jointly investigated with our UK counterpart

Launched our first civil penalty proceedings for an interference with privacy and opened 11

Commissioner-initiated investigations and preliminary inquiries

Promoted understanding of privacy

Australian Community Attitudes to Privacy Survey

issues through our

Completed 9 proactive privacy assessments to enhance organisations' privacy practices



regulatory frameworks through 21 submissions on privacy and FOI matters

Implemented

Consumer Data Right privacy safeguards in the finance sector



Finalised almost

2,500 privacy

complaints from individuals

Influenced

legislative and

Ensured more than 1,150 notifiable data breaches were notified to individuals, rectified and remedied



Helped more than 12,000 people with privacy and FOI enquiries through our **public** information service



2020