

The Commissioner

Office of the Australian Information Commissioner

By email: [REDACTED]

Dear Ms Falk

**Application by the ACT Civil and Administrative Tribunal to be approved as  
an External Dispute Resolution scheme**

Enclosed is an application for the ACT Civil and Administrative Tribunal (ACAT) to be approved as a recognised External Dispute Resolution (EDR) scheme under the *Privacy Act 1988* (Cth).

Please note that, if the application is approved, the recognition of the ACAT as an EDR scheme should be confined to the limited purpose expressed along the following lines:

Subject to the *ACT Civil and Administrative Tribunal Act 2008* and the *Utilities Act 2000*, the ACAT will receive, facilitate the resolution of, make decisions and recommendations for, and report on complaints within its scope about the acts or practices of utility providers operating in the Australian Capital Territory. Those acts or practices include acts or practices involving utility accounts related to a residence in the Australian Capital Territory that might be an interference with the privacy of an individual under sub-sections 13(1) and/or 13(2) of the *Privacy Act 1988* (Cth).

If you have any questions about this application, please contact me.

I look forward to hearing from you.

Yours sincerely



Graeme Neate AM

President

ACT Civil and Administrative Tribunal

6 June 2022