2023 Census Roadmap

What we heard people say	What we're going to do	How we're going to do it	Who will lead	When will it happen
We need to better leverage technology and software tools	Evaluate our information management needs to identify how they can be enhanced to better meet our business needs	Conduct a Systems Review of our case management system and document management system to ensure OAIC has the tools needed to perform its functions productively and operate as an effective regulator now and into the future.	Business Analytics, Data and Reporting Section	**Begin** September 2023 **Conclude** March 2024
We can improve internal communication	Redesign the intranet to make it intuitive and easy to use	Harness the knowledge gained during the Systems Review by transitioning the Systems Review Project Working Group into the Intranet Redevelopment Working Group	Business Analytics, Data and Reporting Section and Strategic Communications Section	**Begin** March 2024 **Conclude** July 2024
	Identify opportunities to enhance internal communication	Conduct a survey to find practical ways to enhance internal communication and support the Intranet Redevelopment project	Strategic Communications Section	**Begin** December 2023 **Conclude** April 2024
We continue to experience significant workload	Better manage competing priorities to facilitate effective workload management	Develop a framework to 1. identifies organisational priorities and 2. socialises the priorities and capacity of each team to enable resources to be moved around in a more agile manner	OAIC Leadership Group	**Begin** February 2024 **Conclude** June 2024
We can be more innovative	Continue the innovation work we started in 2022 to support the socialisation of ideas and give an avenue to suggest improvements	Run a series of *Innovation @ OAIC* workshops to generate initiatives to address emerging opportunities and create a framework to settle which initiatives are actioned	People & Culture Section	**Begin** November 2023 **Conclude** March 2024