



My Health Record emergency access function

This flowchart is to help healthcare providers to decide whether to use the emergency access function to access a patient's My Health Record.

Serious threat to an individual
 Do you need to access a My Health Record to lessen or prevent a serious threat to an individual's life, health, or safety?

YES

NO

Consent
 Is it impracticable or unreasonable to obtain the healthcare recipient's consent?

Serious threat to the public
 Do you need to access a My Health Record to lessen or prevent a serious threat to public health or safety?

YES

NO

YES

Do not use emergency function
 You can access an individual's My Health Record in accordance with any access controls they have in place, for the purpose of providing healthcare.
 You can ask your patient for their Record Access Code (RAC) or Limited Document Access Code/s (LDAC) if they have any.

Use emergency function
 You will be granted emergency access for 5 days.

Keep records
 Keep a record of the reasons for using the emergency access function.
 The System Operator will be automatically notified when you use the emergency access function and may request further information.

Report unauthorised use
 You must notify the System Operator and OAIC of any confirmed or potential unauthorised use of the My Health Record system.