

Privacy complaint

Complaint Type: = Privacy

And Received Date From: >= 1-Jan-2020

And Received Date To: <= 31-Dec-2025

Run by: Carl English @1/06/2026 1:51:10 PM

Registered Year	Open Status	Case Outcome	Complained to Respondent?	Count
2020	Closed	s36 - Not a complaint		190
2020	Closed	s40(1A) - Complain to respondent		38
2020	Closed	s40A(4) - No reasonable likelihood of conciliation		1
2020	Closed	s41(1)(a) - No breach		309
2020	Closed	s41(1)(c) - More than 12 months		10
2020	Closed	s41(1)(d) - Lacking in substance		63
2020	Closed	s41(1)(da) - Investigation not warranted		48
2020	Closed	s41(1)(db) - No response in specified period		67
2020	Closed	s41(1)(dc) - Being dealt with by recognised EDR		21
2020	Closed	s41(1)(dd) - EDR more effective or appropriate		15
2020	Closed	s41(1A) - Withdrawn (resolved)		134
2020	Closed	s41(1A) - Withdrawn (not resolved)		62
2020	Closed	s41(2)(a) - Adequately dealt with		238
2020	Closed	s41(2)(b) - Not had adequate opportunity		54
2020	Closed	s52 - Determination		6
2020	Open		Yes	3
2020	Closed	s52 - Determination	Yes	3
2020	Closed	s41(2)(b) - Not had adequate opportunity	Yes	11
2020	Closed	s41(2)(a) - Adequately dealt with	Yes	192
2020	Closed	s41(1A) - Withdrawn (not resolved)	Yes	53
2020	Closed	s41(1A) - Withdrawn (resolved)	Yes	123

Registered Year	Open Status	Case Outcome	Complained to Respondent?	Count
2020	Closed	s41(1)(e) - Dealt with under another law	Yes	1
2020	Closed	s41(1)(dc) - Being dealt with by recognised EDR	Yes	9
2020	Closed	s41(1)(dd) - EDR more effective or appropriate	Yes	85
2020	Closed	s41(1)(db) - No response in specified period	Yes	59
2020	Closed	s41(1)(da) - Investigation not warranted	Yes	27
2020	Closed	s41(1)(d) - Lacking in substance	Yes	26
2020	Closed	s41(1)(c) - More than 12 months	Yes	4
2020	Closed	s41(1)(a) - No breach	Yes	359
2020	Closed	s40(1A) - Complain to respondent	Yes	2
2020	Closed	s36 - Not a complaint	Yes	97
2020	Closed	s36 - Not a complaint	No	25
2020	Closed	s40(1A) - Complain to respondent	No	70
2020	Closed	s41(1)(a) - No breach	No	18
2020	Closed	s41(1)(da) - Investigation not warranted	No	4
2020	Closed	s41(1)(d) - Lacking in substance	No	2
2020	Closed	s41(1)(db) - No response in specified period	No	9
2020	Closed	s41(1)(dd) - EDR more effective or appropriate	No	1
2020	Closed	s41(1A) - Withdrawn (resolved)	No	2
2020	Closed	s41(2)(a) - Adequately dealt with	No	14
2020	Closed	s41(1A) - Withdrawn (not resolved)	No	6
2020	Closed	s41(2)(b) - Not had adequate opportunity	No	2
2020	Open		No	1
2021	Closed	s52 - Determination	No	1
2021	Closed	s41(2)(b) - Not had adequate opportunity	No	10
2021	Closed	s41(2)(a) - Adequately dealt with	No	15
2021	Closed	s41(1A) - Withdrawn (not resolved)	No	4
2021	Closed	s41(1A) - Withdrawn (resolved)	No	12

Registered Year	Open Status	Case Outcome	Complained to Respondent?	Count
2021	Closed	s41(1)(f) - Another more appropriate remedy	No	4
2021	Closed	s41(1)(dd) - EDR more effective or appropriate	No	1
2021	Closed	s41(1)(da) - Investigation not warranted	No	10
2021	Closed	s41(1)(db) - No response in specified period	No	9
2021	Closed	s41(1)(d) - Lacking in substance	No	11
2021	Closed	s41(1)(c) - More than 12 months	No	2
2021	Closed	s41(1)(a) - No breach	No	42
2021	Closed	s40(1A) - Complain to respondent	No	103
2021	Closed	s40A(4) - No reasonable likelihood of conciliation	Yes	2
2021	Closed	s36 - Not a complaint	Yes	251
2021	Closed	s36 - Not a complaint	No	81
2021	Closed	s40(1A) - Complain to respondent	Yes	21
2021	Closed	s41(1)(a) - No breach	Yes	684
2021	Closed	s41(1)(da) - Investigation not warranted	Yes	87
2021	Closed	s41(1)(d) - Lacking in substance	Yes	80
2021	Closed	s41(1)(c) - More than 12 months	Yes	9
2021	Closed	s41(1)(e) - Dealt with under another law	Yes	4
2021	Closed	s41(1)(db) - No response in specified period	Yes	217
2021	Closed	s41(1)(dc) - Being dealt with by recognised EDR	Yes	29
2021	Closed	s41(1)(dd) - EDR more effective or appropriate	Yes	13
2021	Closed	s41(1A) - Withdrawn (not resolved)	Yes	114
2021	Closed	s41(1A) - Withdrawn (resolved)	Yes	354
2021	Closed	s41(1)(f) - Another more appropriate remedy	Yes	8
2021	Closed	s41(2)(a) - Adequately dealt with	Yes	236
2021	Closed	s52 - Determination	Yes	4

Registered Year	Open Status	Case Outcome	Complained to Respondent?	Count
2021	Closed	s41(2)(b) - Not had adequate opportunity	Yes	27
2021	Open		Yes	5
2021	Closed			1
2021	Closed	s41(2)(a) - Adequately dealt with		5
2021	Closed		Yes	15
2021	Closed	s52 - Determination		1
2021	Closed	s41(2)(b) - Not had adequate opportunity		8
2021	Closed	s41(1)(dd) - EDR more effective or appropriate		2
2021	Closed	s41(1A) - Withdrawn (resolved)		18
2021	Closed	s41(1A) - Withdrawn (not resolved)		2
2021	Closed	s41(1)(dc) - Being dealt with by recognised EDR		2
2021	Closed	s41(1)(db) - No response in specified period		28
2021	Closed	s41(1)(da) - Investigation not warranted		10
2021	Closed	s41(1)(d) - Lacking in substance		12
2021	Closed	s41(1)(a) - No breach		39
2021	Closed	s40(1A) - Complain to respondent		4
2021	Closed	s36 - Not a complaint		16
2022	Closed	s36 - Not a complaint		25
2022	Closed	s40(1A) - Complain to respondent		6
2022	Closed	s41(1)(c) - More than 12 months		2
2022	Closed	s41(1)(da) - Investigation not warranted		11
2022	Closed	s41(1)(a) - No breach		33
2022	Closed	s41(1)(d) - Lacking in substance		7
2022	Closed	s41(1)(db) - No response in specified period		61
2022	Closed	s41(1)(dc) - Being dealt with by recognised EDR		4
2022	Closed	s41(1A) - Withdrawn (not resolved)		16
2022	Closed	s41(1A) - Withdrawn (resolved)		16

Registered Year	Open Status	Case Outcome	Complained to Respondent?	Count
2022	Closed	s41(1)(f) - Another more appropriate remedy		1
2022	Closed	s41(1)(dd) - EDR more effective or appropriate		3
2022	Open			8
2022	Closed	s41(2)(a) - Adequately dealt with		9
2022	Closed		Yes	118
2022	Closed			22
2022	Open		Yes	66
2022	Closed	s52 - Determination	Yes	2
2022	Closed	s41(2)(a) - Adequately dealt with	Yes	188
2022	Closed	s41(2)(b) - Not had adequate opportunity	Yes	7
2022	Closed	s41(1A) - Withdrawn (not resolved)	Yes	131
2022	Closed	s41(1A) - Withdrawn (resolved)	Yes	305
2022	Closed	s41(1)(f) - Another more appropriate remedy	Yes	20
2022	Closed	s41(1)(dd) - EDR more effective or appropriate	Yes	19
2022	Closed	s41(1)(db) - No response in specified period	Yes	264
2022	Closed	s41(1)(dc) - Being dealt with by recognised EDR	Yes	30
2022	Closed	s41(1)(d) - Lacking in substance	Yes	49
2022	Closed	s41(1)(da) - Investigation not warranted	Yes	127
2022	Closed	s41(1)(c) - More than 12 months	Yes	15
2022	Closed	s40(1A) - Complain to respondent	Yes	21
2022	Closed	s41(1)(a) - No breach	Yes	566
2022	Open	s41(1)(a) - No breach	Yes	1
2022	Closed	s36 - Not a complaint	No	45
2022	Closed	s36 - Not a complaint	Yes	268
2022	Closed	s40(1A) - Complain to respondent	No	91
2022	Closed	s41(1)(a) - No breach	No	27

Registered Year	Open Status	Case Outcome	Complained to Respondent?	Count
2022	Closed	s41(1)(c) - More than 12 months	No	2
2022	Closed	s41(1)(d) - Lacking in substance	No	4
2022	Closed	s41(1)(da) - Investigation not warranted	No	4
2022	Closed	s41(1)(db) - No response in specified period	No	12
2022	Closed	s41(1A) - Withdrawn (resolved)	No	11
2022	Closed	s41(1A) - Withdrawn (not resolved)	No	4
2022	Closed	s41(2)(a) - Adequately dealt with	No	3
2022	Closed	s41(2)(b) - Not had adequate opportunity	No	2
2022	Closed		No	3
2023	Open		No	16
2023	Closed		No	1
2023	Closed	s41(2)(a) - Adequately dealt with	No	5
2023	Closed	s41(2)(b) - Not had adequate opportunity	No	2
2023	Closed	s41(1A) - Withdrawn (not resolved)	No	9
2023	Closed	s41(1)(f) - Another more appropriate remedy	No	4
2023	Closed	s41(1A) - Withdrawn (resolved)	No	8
2023	Closed	s41(1)(db) - No response in specified period	No	7
2023	Closed	s41(1)(da) - Investigation not warranted	No	13
2023	Closed	s41(1)(d) - Lacking in substance	No	4
2023	Closed	s41(1)(a) - No breach	No	28
2023	Closed	s41(1)(c) - More than 12 months	No	1
2023	Closed	s36 - Not a complaint	No	107
2023	Closed	s40(1A) - Complain to respondent	No	260
2023	Open	s40(1A) - Complain to respondent	No	1
2023	Closed	s40(1A) - Complain to respondent	Yes	29
2023	Closed	s41(1)(c) - More than 12 months	Yes	9
2023	Closed	s41(1)(a) - No breach	Yes	650

Registered Year	Open Status	Case Outcome	Complained to Respondent?	Count
2023	Closed	s41(1)(da) - Investigation not warranted	Yes	257
2023	Closed	s41(1)(db) - No response in specified period	Yes	211
2023	Closed	s36 - Not a complaint	Yes	429
2023	Closed	s41(1)(d) - Lacking in substance	Yes	40
2023	Closed	s41(1)(dc) - Being dealt with by recognised EDR	Yes	47
2023	Closed	s41(1)(e) - Dealt with under another law	Yes	4
2023	Closed	s41(1)(f) - Another more appropriate remedy	Yes	53
2023	Open	s41(1)(f) - Another more appropriate remedy	Yes	1
2023	Closed	s41(1)(dd) - EDR more effective or appropriate	Yes	50
2023	Closed	s41(1A) - Withdrawn (resolved)	Yes	273
2023	Closed	s41(1A) - Withdrawn (not resolved)	Yes	156
2023	Closed	s41(2)(a) - Adequately dealt with	Yes	170
2023	Closed	s41(2)(b) - Not had adequate opportunity	Yes	9
2023	Closed	s52 - Determination	Yes	1
2023	Closed		Yes	85
2023	Open		Yes	346
2023	Closed			6
2023	Closed	s41(2)(a) - Adequately dealt with		3
2023	Open			42
2023	Closed	s52 - Determination		1
2023	Closed	s41(1)(dd) - EDR more effective or appropriate		4
2023	Closed	s41(1)(f) - Another more appropriate remedy		2
2023	Closed	s41(1A) - Withdrawn (resolved)		11
2023	Closed	s41(1A) - Withdrawn (not resolved)		9
2023	Closed	s41(1)(dc) - Being dealt with by recognised EDR		2

Registered Year	Open Status	Case Outcome	Complained to Respondent?	Count
2023	Closed	s41(1)(db) - No response in specified period		30
2023	Closed	s41(1)(da) - Investigation not warranted		13
2023	Closed	s41(1)(a) - No breach		20
2023	Closed	s41(1)(c) - More than 12 months		1
2023	Closed	s41(1)(d) - Lacking in substance		3
2023	Closed	s40(1A) - Complain to respondent		7
2023	Closed	s36 - Not a complaint		49
2024	Closed	s36 - Not a complaint		78
2024	Closed	s40(1A) - Complain to respondent		9
2024	Closed	s41(1)(da) - Investigation not warranted		34
2024	Closed	s41(1)(c) - More than 12 months		1
2024	Closed	s41(1)(a) - No breach		20
2024	Closed	s41(1)(d) - Lacking in substance		1
2024	Closed	s41(1)(dc) - Being dealt with by recognised EDR		1
2024	Closed	s41(1)(db) - No response in specified period		73
2024	Closed	s41(1A) - Withdrawn (not resolved)		11
2024	Closed	s41(1A) - Withdrawn (resolved)		27
2024	Closed	s41(1)(f) - Another more appropriate remedy		1
2024	Closed	s41(1)(dd) - EDR more effective or appropriate		18
2024	Closed			2
2024	Closed	s52 - Determination		1
2024	Closed	s41(2)(b) - Not had adequate opportunity		6
2024	Closed	s41(2)(a) - Adequately dealt with		6
2024	Open		Yes	299
2024	Closed		Yes	37
2024	Open			53
2024	Closed	s41(2)(b) - Not had adequate opportunity	Yes	69

Registered Year	Open Status	Case Outcome	Complained to Respondent?	Count
2024	Closed	s41(2)(a) - Adequately dealt with	Yes	86
2024	Closed	s41(1A) - Withdrawn (not resolved)	Yes	102
2024	Closed	s41(1A) - Withdrawn (resolved)	Yes	200
2024	Closed	s41(1)(f) - Another more appropriate remedy	Yes	25
2024	Closed	s41(1)(dd) - EDR more effective or appropriate	Yes	159
2024	Closed	s41(1)(e) - Dealt with under another law	Yes	1
2024	Closed	s41(1)(dc) - Being dealt with by recognised EDR	Yes	62
2024	Closed	s41(1)(d) - Lacking in substance	Yes	12
2024	Closed	s41(1)(db) - No response in specified period	Yes	343
2024	Closed	s41(1)(da) - Investigation not warranted	Yes	229
2024	Closed	s41(1)(a) - No breach	Yes	284
2024	Closed	s41(1)(c) - More than 12 months	Yes	26
2024	Closed	s40(1A) - Complain to respondent	Yes	62
2024	Closed	s40(1A) - Complain to respondent	No	143
2024	Closed	s36 - Not a complaint	No	88
2024	Closed	s41(1)(a) - No breach	No	13
2024	Closed	s36 - Not a complaint	Yes	429
2024	Closed	s41(1)(c) - More than 12 months	No	1
2024	Closed	s41(1)(d) - Lacking in substance	No	4
2024	Closed	s41(1)(da) - Investigation not warranted	No	10
2024	Closed	s41(1)(db) - No response in specified period	No	11
2024	Closed	s41(1)(dc) - Being dealt with by recognised EDR	No	2
2024	Closed	s41(1)(dd) - EDR more effective or appropriate	No	3
2024	Closed	s41(1A) - Withdrawn (resolved)	No	19
2024	Closed	s41(1A) - Withdrawn (not resolved)	No	12
2024	Closed	s41(2)(a) - Adequately dealt with	No	5

Registered Year	Open Status	Case Outcome	Complained to Respondent?	Count
2024	Closed	s41(2)(b) - Not had adequate opportunity	No	15
2024	Closed		No	3
2024	Open		No	11
2025	Open		No	99
2025	Closed	s41(2)(b) - Not had adequate opportunity	No	30
2025	Closed	s41(1A) - Withdrawn (not resolved)	No	12
2025	Closed	s41(1)(f) - Another more appropriate remedy	No	4
2025	Closed	s41(1A) - Withdrawn (resolved)	No	14
2025	Closed	s41(1)(dd) - EDR more effective or appropriate	No	5
2025	Closed	s41(1)(dc) - Being dealt with by recognised EDR	No	4
2025	Closed	s41(1)(db) - No response in specified period	No	30
2025	Closed	s41(1)(c) - More than 12 months	No	3
2025	Closed	s41(1)(da) - Investigation not warranted	No	3
2025	Closed	s40A(4) - No reasonable likelihood of conciliation	No	1
2025	Closed	s36 - Not a complaint	Yes	543
2025	Closed	s41(1)(a) - No breach	No	17
2025	Closed	s40(1A) - Complain to respondent	No	178
2025	Closed	s36 - Not a complaint	No	126
2025	Closed	s40(1A) - Complain to respondent	Yes	144
2025	Closed	s41(1)(a) - No breach	Yes	142
2025	Closed	s41(1)(c) - More than 12 months	Yes	26
2025	Closed	s41(1)(da) - Investigation not warranted	Yes	98
2025	Closed	s41(1)(db) - No response in specified period	Yes	408
2025	Closed	s41(1)(d) - Lacking in substance	Yes	1
2025	Closed	s41(1)(dc) - Being dealt with by recognised EDR	Yes	90
2025	Closed	s41(1)(e) - Dealt with under another law	Yes	1

Registered Year	Open Status	Case Outcome	Complained to Respondent?	Count
2025	Closed	s41(1)(dd) - EDR more effective or appropriate	Yes	212
2025	Closed	s41(1)(f) - Another more appropriate remedy	Yes	16
2025	Closed	s41(1A) - Withdrawn (not resolved)	Yes	87
2025	Closed	s41(1A) - Withdrawn (resolved)	Yes	119
2025	Closed	s41(2)(a) - Adequately dealt with	Yes	30
2025	Open	s41(2)(b) - Not had adequate opportunity	Yes	1
2025	Closed	s41(2)(b) - Not had adequate opportunity	Yes	161
2025	Open		Yes	1545
2025	Open			111
2025	Closed	s41(2)(b) - Not had adequate opportunity		10
2025	Closed	s41(2)(a) - Adequately dealt with		4
2025	Closed	s41(1A) - Withdrawn (not resolved)		7
2025	Closed	s41(1)(dd) - EDR more effective or appropriate		15
2025	Closed	s41(1A) - Withdrawn (resolved)		16
2025	Closed	s41(1)(dc) - Being dealt with by recognised EDR		8
2025	Closed	s41(1)(db) - No response in specified period		36
2025	Closed	s41(1)(a) - No breach		13
2025	Closed	s41(1)(c) - More than 12 months		1
2025	Closed	s41(1)(da) - Investigation not warranted		11
2025	Closed	s41(1)(d) - Lacking in substance		1
2025	Closed	s36 - Not a complaint		60
2025	Closed	s40(1A) - Complain to respondent		9
2026	Closed	s36 - Not a complaint		8
2026	Closed	s40(1A) - Complain to respondent		1
2026	Closed	s41(1)(db) - No response in specified period		1
2026	Closed	s41(2)(b) - Not had adequate opportunity		1

Registered Year	Open Status	Case Outcome	Complained to Respondent?	Count
2026	Open			17
2026	Open		Yes	1
2026	Closed	s41(1)(dc) - Being dealt with by recognised EDR	Yes	1