

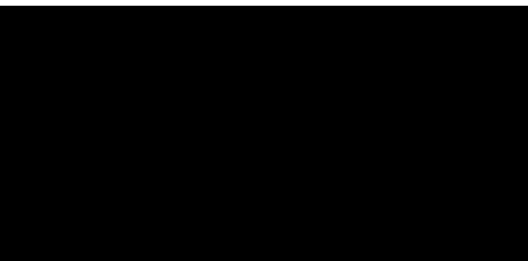


Notice of recognition of an EDR scheme

Section 35A(1) of the Privacy Act 1988

1. In accordance with s 35A(1) of the *Privacy Act 1988*, I recognise the ACT Civil and Administrative Tribunal (ACAT) as an external dispute resolution (EDR) scheme for the purposes of the *Privacy Act 1988*.
2. In recognising ACAT as an EDR scheme I have taken into account the requirements under s 35A(2) of the Privacy Act and the procedural requirements for recognition specified in the Guidelines for recognising external dispute resolution schemes (the Guidelines).
3. The conditions for the continuing recognition of ACAT are set out in the Guidelines, in particular in Part 4. These conditions apply to all recognised EDR schemes.
4. The specified purpose of this recognition, under s 35A(1)(b), is that:

Subject to the ACT Civil and Administrative Tribunal Act 2008 and the Utilities Act 2000, the ACAT will receive, facilitate the resolution of, make decisions and recommendations for, and report on complaints within its scope about the acts or practices of utility providers operating in the Australian Capital Territory. Those acts or practices include acts or practices involving utility accounts related to a resident in the Australian Capital Territory that might be an interference with the privacy of an individual under subsection 13(1) and/or 13(2) of the Privacy Act 1988 (Cth).



Angelene Falk
Australian Information Commissioner
Australian Privacy Commissioner

23 June 2022