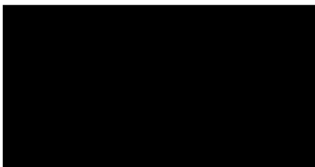




Notice of continued recognition of an EDR scheme

Section 35A of the Privacy Act 1988

1. In accordance with s 35A(1) of the *Privacy Act 1988* (the Privacy Act), I recognise the Energy and Water Ombudsman of South Australia (EWOSA) as an ongoing external dispute resolution (EDR) scheme for the purposes of the Privacy Act.
2. In recognising EWOSA as an EDR scheme I have taken into account the requirements under s 35A(2) of the Privacy Act and the procedural requirements for recognition specified in the Guidelines for recognising external dispute resolution schemes (the Guidelines).
3. The conditions for continuing recognition of EWOSA are set out in the Guidelines, in particular in Part 4. These conditions apply to all recognised EDR schemes.
4. The specified purpose of this recognition, under 35A(1)(b) is that:
Subject to its constitution and charter, EWOSA will receive, investigate, facilitate the resolution of, make decisions and recommendations for, and report on, complaints about acts or practices of EWOSA members that may be an interference with the privacy of an individual under subsections 13(1) and/or 13(2) of the Privacy Act.



Angelene Falk
Australian Information Commissioner
Privacy Commissioner

6 March 2023

