



Australian Government

Office of the Australian Information Commissioner

Agency Statistical Returns
Freedom of Information Act 1982

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Quarterly Statistical Return

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1. AGENCY QUARTERLY DETAILS

Agency Name: National Disability Insurance Agency

☐ Nil Return & save

☐ Is this your AGENCY's last quarterly return because your Agency is being abolished?

Quarter: Q3. 1 January - 31 March

Financial Year Ending in: 30 June 2025

2. REQUEST NUMBERS

(include only valid requests under section 15)

	Predominantly Personal Information*	Other	Total
A. On hand at beginning of period	288	185	473
B. Received during period			
- direct from applicant	471	115	586
- on transfer from another agency	7	0	7
C. Finalised during the period	392	93	485
D. Outstanding at end of period	374	207	581

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3. PROCESSING OF REQUESTS

(Note: total requests recorded should equal total requests finalised (2.C.))

The number of requests where the applicant was notified in writing that:	Predominantly Personal	Other	Total
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	Information*		
A. Access was granted in full	<input type="text" value="38"/>	<input type="text" value="28"/>	66
B. Access was granted in part	<input type="text" value="114"/>	<input type="text" value="26"/>	140
C. Access was refused (includes case where no relevant document could be found in possession of agency)	<input type="text" value="58"/>	<input type="text" value="24"/>	82
D. Request was transferred in whole to another agency	<input type="text" value="0"/>	<input type="text" value="1"/>	1
E. Withdrawn	<input type="text" value="182"/>	<input type="text" value="14"/>	196

4. USE OF PRACTICAL REFUSAL

For requests finalised during the period the number of requests where:	Predominantly Personal Information*	Other	Total
A. The applicant was initially notified in writing of an intention to refuse the request because a practical refusal reason existed (s24AB(2))	<input type="text" value="16"/>	<input type="text" value="12"/>	28
B. The request was subsequently processed, other than through confirming the practical refusal or the request's withdrawal.	<input type="text" value="5"/>	<input type="text" value="3"/>	8

5. EXEMPTIONS CLAIMED

For all requests finalised in the period please indicate all the types of exemptions initially claimed (if any), whether or not the exemptions claimed were determinative of the outcome. Only indicate each type of exemption once for each request finalised even if the type was used multiple times in relation to that request.	Predominantly Personal Information*	Other	Total
A. Exemptions were not relevant or not claimed.	<input type="text" value="220"/>	<input type="text" value="43"/>	263
Division 2 of Part IV - Exemptions			
B. Documents affecting national security, defence or international relations (s 33)	<input type="text" value="0"/>	<input type="text" value="0"/>	0
C. Cabinet documents (s 34)	<input type="text" value="0"/>	<input type="text" value="0"/>	0
D. Documents affecting enforcement of law and protection of public safety (s 37)	<input type="text" value="0"/>	<input type="text" value="0"/>	0
E. Documents to which secrecy provisions of enactments apply (s 38)	<input type="text" value="0"/>	<input type="text" value="0"/>	0
F. Documents subject to legal professional privilege (s 42)	<input type="text" value="2"/>	<input type="text" value="0"/>	2
G. Documents containing material obtained in confidence (s 45)	<input type="text" value="0"/>	<input type="text" value="0"/>	0
H. Parliamentary Budget Office documents (s 45A)	<input type="text" value="0"/>	<input type="text" value="0"/>	0
I. Documents disclosure of which would be contempt of Parliament or contempt of court (s 46)	<input type="text" value="0"/>	<input type="text" value="0"/>	0

J. Documents disclosing trade secrets or commercially valuable information (s 47)	<input type="text" value="1"/>	<input type="text" value="0"/>	1
K. Electoral rolls and related documents (s 47A).	<input type="text" value="0"/>	<input type="text" value="0"/>	0
Division 3 of Part IV - Conditional exemptions			
L. Commonwealth-State relations (s 47B)	<input type="text" value="0"/>	<input type="text" value="0"/>	0
M. Deliberative processes (s 47C)	<input type="text" value="0"/>	<input type="text" value="1"/>	1
N. Financial or property interests of the Commonwealth (s 47D)	<input type="text" value="0"/>	<input type="text" value="0"/>	0
O. Certain operations of agencies (s 47E)	<input type="text" value="38"/>	<input type="text" value="14"/>	52
P. Personal privacy (s 47F)	<input type="text" value="113"/>	<input type="text" value="9"/>	122
Q. Business (other than documents to which s 47 applies) (s 47G)	<input type="text" value="2"/>	<input type="text" value="0"/>	2
R. Research (s 47H)	<input type="text" value="0"/>	<input type="text" value="0"/>	0
S. The economy (s 47J)	<input type="text" value="0"/>	<input type="text" value="0"/>	0

6. RESPONSE TIME

(Note: total requests recorded in this section should equal total access decisions (i.e. 3.A. + 3.B. + 3.C.))

The number of requests where the applicant was notified within the applicable statutory time period of a primary decision, whether or not access was granted (at A). If the applicable statutory time period was not met, the time period within which the decision was notified after the statutory period:	Predominantly Personal Information*	Other	Total
A. Applicable statutory time period met	<input type="text" value="46"/>	<input type="text" value="6"/>	52
B. Up to 30 days over the applicable statutory time period	<input type="text" value="29"/>	<input type="text" value="15"/>	44
C. 31 to 60 days over the applicable statutory time period	<input type="text" value="44"/>	<input type="text" value="23"/>	67
D. 61 to 90 days over the applicable statutory time period	<input type="text" value="37"/>	<input type="text" value="18"/>	55
E. More than 90 days over the applicable statutory time period	<input type="text" value="54"/>	<input type="text" value="16"/>	70

Note: The applicable statutory time period includes periods where the FOI Act states that the running of a time limit is suspended.

7. PROCESSING CHARGES

FOIREQ25/00222 004

	Predominantly Personal Information*	Other	Total
A. Number of requests for which charges were notified during the period	<input type="text" value="0"/>	<input type="text" value="0"/>	0
B. Total charges notified (do not include cents)	\$ <input type="text" value="0"/>	\$ <input type="text" value="0"/>	\$0
C. Total charges collected (net of remissions and refunds, do not include cents)	\$ <input type="text" value="0"/>	\$ <input type="text" value="0"/>	\$0

7A. DISCLOSURE LOG

The number of listings added to the disclosure log during the period where either:	Number
A. the listing provides a direct link to the information on the same website (s11C(3)(a)), or	<input type="text" value="0"/>
B. the listing provides a link to another website where the information is published (s11C(3)(b)), or	<input type="text" value="0"/>
C. the listing provides information about how the information can be otherwise accessed (s11C(3)(c))	<input type="text" value="50"/>
Total	50
Where these statistics are collected in relation to the disclosure log webpages the number of:	Number
D. unique visitors	<input type="text" value="0"/>
E. page views	<input type="text" value="0"/>
Webpage visitor statistics to disclosure log pages not collected	<input checked="" type="checkbox"/>

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* Agencies are asked to classify a request as for "Predominantly Personal Information" where personal information is the predominant kind of information sought. For this purpose, "Personal Information" includes both an applicant's own information and information about other individuals. "Personal Information" is defined in subsection 4(1) of the Freedom of Information Act 1982. In summary, "Personal Information" means information about an individual whose identity is apparent from the information concerned or whose identity can reasonably be ascertained from that information.

Note also that in relation to question 7 the 'predominantly personal information' column should include only those charges imposed for access to an applicant's own personal information before 1 November 2010 but collected after that date (otherwise, since 1 November 2010 access to one's own personal information is free of charge) or imposed because the personal information was not that of the applicant (i.e. was about a third party) or because the applicant's personal information is contained in a document that also includes other personal information which cannot be disentangled from the applicant's information.



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Details

Agency Name: National Disability Insurance Agency
Quarter: Q3. 1 January - 31 March
Financial Year Ending in: 30 June 2025

8. INTERNAL REVIEW OF ACCESS DECISIONS

	Predominantly Personal Information*	Other	Total
A.Number of applications for review received	1	3	4
B. Number of applications where agency action was affirmed on review	0	2	2
C. Number of applications where agency action was varied on review:			
(a) greater access given (access granted in full)	0	0	0
(b) greater access given (access granted not in full)	0	1	1
(c) access granted after deferment	0	0	0
(d) access granted in another form	0	0	0
(e) charges reduced or not imposed	0	0	0
(f) lesser access given (following review of an access grant decision)	0	0	0
D. Number of applications where the request was withdrawn by the applicant without concession by agency	0	0	0

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