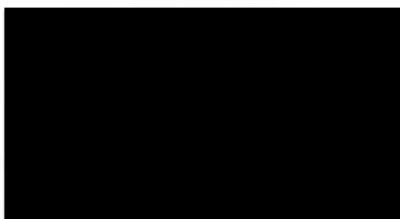


Notice of recognition of an EDR scheme

Section 35A(1) of the Privacy Act 1988

1. In accordance with s 35A(1) of the *Privacy Act 1988*, I recognise the Energy and Water Queensland (EWOQ) as an external dispute resolution (EDR) scheme for the purposes of the *Privacy Act 1988*. EWOQ's period of recognition is to be taken as having commenced on 1 January 2016.
2. In recognising EWOQ as an EDR scheme I have taken into account the requirements under s 35A(2) of the *Privacy Act* and the procedural requirements for recognition specified in the *Guidelines for recognising external dispute resolution schemes under s 35A of the Privacy Act 1988* (the Guidelines).
3. The conditions for the continuing recognition of EWOQ are set out in the Guidelines, in particular in Part 4. These conditions apply to all recognised EDR schemes.
4. The specified purpose of this recognition, under s 35A(1)(b), is that:
'Subject to the Energy and Water Ombudsman Act 2006 (Qld), EWOQ will receive, investigate, facilitate the resolution of, make decisions and recommendations for, and report on, complaints within its scope about acts or practices of EWOQ members that may be an interference with the privacy of an individual under subsections 13(1) and/or 13(2) of the Privacy Act 1988'.



Timothy Pilgrim
Acting Australian Information Commissioner

27 April 2016