

18 June 2018

Ms Angelene Falk  
Acting Commonwealth Privacy Commissioner  
GPO Box 5218  
SYDNEY NSW 2001

Dear Ms Falk

## **PageUp data breach incident**

We understand that PageUp may have contacted your office about a data breach incident that it has recently experienced.

We write to inform you that it is possible that some personal information held by PageUp in relation to Tabcorp employees or prospective employees may have been impacted.

We understand from PageUp that the incident involved an unauthorised person gaining access to PageUp systems and personal data relating to clients (this may include Tabcorp), job applicants, referees and PageUp employees.

By way of background, Tabcorp utilises the services PageUp for recruitment activities. Tabcorp believes that information about approximately over 100,000 job applicants (i.e. applicants for positions at Tabcorp entities) is held by PageUp. However, we do not yet have any clear indication from PageUp about whether any personal information of these applicants has been affected by this incident. Tabcorp is liaising with PageUp to obtain further information about this incident as it becomes available.

In relation to job applicants, PageUp has informed us that the data affected may include contact details, biographical details including gender, date of birth, maiden name (if applicable), nationality and whether the applicant is a local resident. The applicant's current employment status (including company and title) may also be affected. Further information obtained from a referee about the applicant may also be affected, e.g. information about the applicant's skills, length of tenure, length of relationship with the referee and reason for leaving the relevant position (if applicable).

In relation to referees, PageUp has informed us that the data affected may include contact details and employment information (including company, title and length of relationship with the job applicant).

PageUp has informed us that resumes, financial information, Australian tax file numbers, employee performance reports and employment contracts are not affected. PageUp has also confirmed that they believe that the incident has been contained and PageUp is now safe to use from a data security perspective.

Given the types of personal information potentially affected and the current lack of details about whether data associated with Tabcorp has been accessed without authority, Tabcorp does not at this stage consider that the incident is likely to result in serious harm to any person the subject of that data. However, Tabcorp wishes to be transparent with your office in relation to this incident.

We will continue to seek further information from PageUp and will re-assess whether to formally notify affected individuals, and your office, about this incident once we have more details.

In the meantime, if you would like any further information about this matter please contact me on [REDACTED]

Yours faithfully,

[REDACTED]  
Cameron Beck  
**Deputy General Counsel – Lotteries & Keno**

Copy: by email to [enquiries@oaic.gov.au](mailto:enquiries@oaic.gov.au)