

My Health Record Data Breach Response Plan

These steps should be taken either simultaneously or in quick succession after you become aware of a data breach, or suspect that a data breach may have occurred.

1

CONTAIN

Take action to contain the breach.

2

EVALUATE

Evaluate any risks associated with the breach.

3

NOTIFY



Notify the System Operator and the Office of the Australian Information Commissioner of the breach.

Visit www.oaic.gov.au/myhealthrecord. A state or territory authority or instrumentality is not required to notify the OAIC.

HAS THE DATA BREACH BEEN CONFIRMED?



YES

- Ask the Australian Digital Health Agency to notify individuals that have been affected. If a significant number of people are affected, you need to ask the Australian Digital Health Agency to notify the general public.



NO

- If there is a reasonable likelihood that a breach has occurred and may have a serious impact on someone, ask the Australian Digital Health Agency to notify individuals that would be affected.
- If the breach is later confirmed, follow the step under YES if you haven't already done so, and follow the MITIGATE step below.



4

MITIGATE

Take steps to prevent or mitigate the effects of future data breaches. See the OAIC's resources 'Guide to mandatory data breach notification in the My Health Record system' and 'Guide to securing personal information.'

