

OAIC Statistics for the month of **January 2016**

| Enquiries and Complaints | | Phone Enquiries (FOI & Privacy) | Written Enquiries (FOI & Privacy) | FOI Complaints | IC Review Applications | FOI EOTs | FOI Vexatious Applications | Privacy Complaints | Privacy CIs | Privacy DBNs | Privacy Assessments | FOI Requests for OAIC docs |
|--------------------------|---------------|------------------------------------|--------------------------------------|----------------|---------------------------|----------|-------------------------------|-----------------------|-------------|--------------|------------------------|-------------------------------|
| | Received | Jan-16 | 1,115 | 309 | 0 | 38 | 439 | 1 | 148 | 3 | 7 | 1 |
| YTD | | 9,048 | 2,629 | 0 | 287 | 3,753 | 5 | 1,230 | 10 | 68 | 9 | 20 |
| Total 2014/15 | | 14,641 | 3,404 | 31 | 374 | 4,393 | 2 | 2,840 | 4 | 71 | 12 | 32 |
| Completed | Jan-16 | 1,115 | 292 | 0 | 39 | 570 | 1 | 114 | 0 | 7 | 0 | 3 |
| | YTD | 9,049 | 2,666 | 0 | 275 | 3,756 | 3 | 1,221 | 7 | 61 | 7 | 18 |
| | Total 2014/15 | 14,645 | 3,421 | 64 | 482 | 4,384 | 3 | 1,976 | 6 | 73 | 12 | 34 |
| Still open for ... Days | 0-30 | | 60 | | 35 | 12 | 1 | 145 | 3 | 6 | 1 | |
| | 31-60 | | | | 33 | | 1 | 172 | | 3 | 1 | |
| | 61-150 | | | | 80 | | | 312 | 1 | 5 | 7 | |
| | 151-365 | | 1 | | 71 | | | 226 | 2 | | | |
| | 366+ | | | | 9 | | | 2,045 | | 1 | | |
| | Total Open | 0 | 61 | 0 | 228 | 12 | 2 | 2,900 | 6 | 15 | 9 | 0 |

| Communications | | Media enquiries | Training Events | Presentations/ Speeches: Commissioners | Presentations/ Speeches: Asst Comm & Staff | Website Unique Visitors (users) | Website Pages Viewed (pageviews) | OAIC Net List subscribers (current) | Website Visits (sessions) |
|----------------|-----------|-----------------|-----------------|--|--|---------------------------------------|--|---|------------------------------|
| | Completed | Jan-16 | 15 | 0 | 0 | 0 | 53,917 | 186,717 | 5,305 |
| YTD | | 94 | 3 | 4 | 11 | 530,652 | 1,906,367 | 5,305 | 724,618 |
| Total 2014/15 | | 209 | 4 | 41 | 8 | 1,079,670 | 3,749,290 | | 1,390,423 |

| Regulation and Strategy | | Guidance Materials | Consultations | External Policy Advice Received | External Policy Advices Completed | Submissions |
|-------------------------|-----------|--------------------|---------------|------------------------------------|--------------------------------------|-------------|
| | Completed | Privacy | | | 15 | 14 |
| FOI | | | | | | |
| Info Policy | | | | | | |
| Jan-16 | | 0 | 0 | 15 | 14 | 2 |
| YTD | | 9 | 4 | 133 | 130 | 21 |
| Total 2014/15 | 32 | 7 | 190 | 197 | 36 | |

DEFINITIONS

- YTD:** Financial year
- Consultations:** Includes exposure drafts of guidance materials, roundtables and preliminary work on determinations.
- Guidance materials:** Includes guidelines, fact sheets and information sheets.
- Policy advices:** Are sought by entities outside the agency and are generally characterised either as taking more than 1 hour to respond to or as relating to a matter of substance.
- Phone Enquiries:** Phone enquiries are opened and closed upon the completion of each call.

OAIC Statistics for the month of **February 2016**

| Enquiries and Complaints | | Phone Enquiries (FOI & Privacy) | Written Enquiries (FOI & Privacy) | FOI Complaints | IC Review Applications | FOI EOTs | FOI Vexatious Applications | Privacy Complaints | Privacy Clls | Privacy DBNs | Privacy Assessments | FOI Requests for OAIC docs |
|--------------------------|-------------------|---------------------------------|-----------------------------------|----------------|------------------------|-----------|----------------------------|--------------------|--------------|--------------|---------------------|----------------------------|
| | Received | Feb-16 | 1,359 | 366 | 0 | 40 | 227 | 2 | 152 | 0 | 14 | 0 |
| YTD | | 10,407 | 2,995 | 0 | 327 | 3,980 | 7 | 1,382 | 10 | 82 | 9 | 28 |
| Total 2014/15 | | 14,641 | 3,404 | 31 | 374 | 4,393 | 2 | 2,840 | 4 | 71 | 12 | 32 |
| Completed | Feb-16 | 1,324 | 288 | 0 | 28 | 228 | 1 | 161 | 0 | 18 | 0 | 3 |
| | YTD | 10,373 | 2,954 | 0 | 303 | 3,984 | 4 | 1,382 | 7 | 79 | 7 | 21 |
| | Total 2014/15 | 14,645 | 3,421 | 64 | 482 | 4,384 | 3 | 1,976 | 6 | 73 | 12 | 34 |
| Still open for ... Days | 0-30 | 34 | 139 | | 40 | 11 | 1 | 150 | | 8 | | |
| | 31-60 | | 1 | | 30 | | 1 | 134 | 2 | 1 | 1 | |
| | 61-150 | | | | 80 | | 1 | 349 | 2 | 3 | 6 | |
| | 151-365 | | 1 | | 78 | | | 204 | 2 | 1 | 2 | |
| | 366+ | | | | 11 | | | 2,055 | | | | |
| | Total Open | 34 | 141 | 0 | 239 | 11 | 3 | 2,892 | 6 | 13 | 9 | 0 |

| Communications | | Media enquiries | Training Events | Presentations/ Commissioners | Presentations/ Asst Comm & Staff | Website Unique Visitors (users) | Website Pages Viewed (pageviews) | OAIC Net List subscribers (current) | Website Visits (sessions) |
|----------------|---------------|-----------------|-----------------|------------------------------|----------------------------------|---------------------------------|----------------------------------|-------------------------------------|---------------------------|
| Completed | Feb-16 | 11 | 3 | 0 | 3 | 71,106 | 253,061 | 5,177 | 98,349 |
| | YTD | 105 | 6 | 4 | 14 | 601,758 | 2,159,428 | 5,177 | 822,967 |
| | Total 2014/15 | 209 | 4 | 41 | 8 | 1,079,670 | 3,749,290 | | 1,390,423 |

| Regulation and Strategy | | Guidance Materials | Consultations | External Policy Advice Received | External Policy Advices Completed | Submissions |
|-------------------------|---------------|--------------------|---------------|---------------------------------|-----------------------------------|-------------|
| Completed | Privacy | 1 | 3 | 18 | 20 | 2 |
| | FOI | | | | | |
| | Info Policy | | | | | |
| | Feb-16 | 1 | 3 | 18 | 20 | 2 |
| | YTD | 10 | 7 | 151 | 150 | 23 |
| | Total 2014/15 | 32 | 7 | 190 | 197 | 36 |

DEFINITIONS

YTD: Financial year

Consultations: Includes exposure drafts of guidance materials, roundtables and preliminary work on determinations.

Guidance materials: Includes guidelines, fact sheets and information sheets.

Policy advices: Are sought by entities outside the agency and are generally characterised either as taking more than 1 hour to respond to or as relating to a matter of substance.

Phone Enquiries: Phone enquiries are opened and closed upon the completion of each call.

OAIC Statistics for the month of **March 2016**

| Enquiries and Complaints | | Phone Enquiries (FOI & Privacy) | Written Enquiries (FOI & Privacy) | FOI Complaints | IC Review Applications | FOI EOTs | FOI Vexatious Applications | Privacy Complaints | Privacy CIs | Privacy DBNs | Privacy Assessments | FOI Requests for OAIC docs |
|--------------------------|-------------------|---------------------------------|-----------------------------------|----------------|------------------------|----------|----------------------------|--------------------|-------------|--------------|---------------------|----------------------------|
| | Received | Mar-16 | 1,535 | 357 | 0 | 53 | 362 | 1 | 182 | 1 | 8 | 2 |
| YTD | | 11,942 | 3,352 | 0 | 380 | 4,342 | 8 | 1,564 | 11 | 90 | 11 | 30 |
| Total 2014/15 | | 14,641 | 3,404 | 31 | 374 | 4,393 | 2 | 2,840 | 4 | 71 | 12 | 32 |
| Completed | Mar-16 | 1,569 | 389 | 0 | 42 | 368 | | 176 | 1 | 12 | 0 | 8 |
| | YTD | 11,942 | 3,343 | 0 | 345 | 4,352 | 4 | 1,558 | 8 | 91 | 7 | 29 |
| | Total 2014/15 | 14,645 | 3,421 | 64 | 482 | 4,384 | 3 | 1,976 | 6 | 73 | 12 | 34 |
| Still open for ... Days | 0-30 | | 98 | | 47 | 5 | 1 | 177 | | 6 | 2 | |
| | 31-60 | | 5 | | 38 | | 1 | 130 | | | | |
| | 61-150 | | | | 78 | | 2 | 331 | 4 | 2 | 3 | |
| | 151-365 | | 1 | | 73 | | | 194 | 2 | 2 | 6 | |
| | 366+ | | | | 13 | | | 2,065 | | | | |
| | Total Open | | 0 | 104 | 0 | 249 | 5 | 4 | 2,897 | 6 | 10 | 11 |

| Communications | | Media enquiries | Training Events | Presentations/ Commissioners | Presentations/ Asst Comm & Staff | Website Unique Visitors (users) | Website Pages Viewed (pageviews) | OAIC Net List subscribers (current) | Website Visits (sessions) |
|----------------|---------------|-----------------|-----------------|------------------------------|----------------------------------|---------------------------------|----------------------------------|-------------------------------------|---------------------------|
| Completed | Mar-16 | 19 | 0 | 2 | 2 | 79,566 | 284,520 | 5,113 | 111,317 |
| | YTD | 124 | 6 | 6 | 16 | 681,324 | 2,443,948 | 5,113 | 934,284 |
| | Total 2014/15 | 209 | 4 | 41 | 8 | 1,079,670 | 3,749,290 | | 1,390,423 |

| Regulation and Strategy | | Guidance Materials | Consultations | External Policy Advice Received | External Policy Advices Completed | Submissions |
|-------------------------|---------------|--------------------|---------------|---------------------------------|-----------------------------------|-------------|
| Completed | Privacy | 10 | | 12 | 17 | 2 |
| | FOI | | | | | |
| | Info Policy | | | | | |
| | Mar-16 | 10 | 0 | 12 | 17 | 2 |
| | YTD | 20 | 7 | 163 | 167 | 25 |
| | Total 2014/15 | 32 | 7 | 190 | 197 | 36 |

DEFINITIONS

- YTD:** Financial year
- Consultations:** Includes exposure drafts of guidance materials, roundtables and preliminary work on determinations.
- Guidance materials:** Includes guidelines, fact sheets and information sheets.
- Policy advices:** Are sought by entities outside the agency and are generally characterised either as taking more than 1 hour to respond to or as relating to a matter of substance.
- Phone Enquiries:** Phone enquiries are opened and closed upon the completion of each call.

OAIC Statistics for the month of **April 2016**

| Enquiries and Complaints | April 2016 | | | | | | | | | | | |
|--------------------------|-------------------|---------------------------------|-----------------------------------|----------------|------------------------|----------|----------------------------|--------------------|-------------|--------------|---------------------|----------------------------|
| | | Phone Enquiries (FOI & Privacy) | Written Enquiries (FOI & Privacy) | FOI Complaints | IC Review Applications | FOI EOTs | FOI Vexatious Applications | Privacy Complaints | Privacy CIs | Privacy DBNs | Privacy Assessments | FOI Requests for OAIC docs |
| Received | Apr-16 | 1,587 | 359 | 0 | 48 | 408 | 1 | 183 | 0 | 8 | 1 | 1 |
| | YTD | 13,529 | 3,711 | 0 | 428 | 4,750 | 9 | 1,747 | 11 | 98 | 12 | 31 |
| | Total 2014/15 | 14,641 | 3,404 | 31 | 374 | 4,393 | 2 | 2,840 | 4 | 71 | 12 | 32 |
| Completed | Apr-16 | 1,587 | 351 | 0 | 42 | 409 | 2 | 165 | 0 | 8 | 2 | 4 |
| | YTD | 13,529 | 3,694 | 0 | 387 | 4,761 | 6 | 1,723 | 8 | 99 | 9 | 33 |
| | Total 2014/15 | 14,645 | 3,421 | 64 | 482 | 4,384 | 3 | 1,976 | 6 | 73 | 12 | 34 |
| Still open for ... Days | 0-30 | | 96 | | 50 | 4 | | 180 | | 6 | | |
| | 31-60 | | 9 | | 38 | | | 160 | | 2 | 2 | |
| | 61-150 | | 5 | | 75 | | 3 | 292 | 2 | 1 | 2 | |
| | 151-365 | | 1 | | 77 | | | 200 | 4 | 1 | 5 | |
| | 366+ | | | | 14 | | | 2,083 | | | | |
| | Total Open | 0 | 111 | 0 | 254 | 4 | 3 | 2,915 | 6 | 10 | 9 | 0 |

| Communications | | Media enquiries | Training Events | Presentations/ Commissioners | Presentations/ Asst Comm & Staff | Website Unique Visitors (users) | Website Pages Viewed (pageviews) | OAIC Net List subscribers (current) | Website Visits (sessions) |
|----------------|---------------|-----------------|-----------------|------------------------------|----------------------------------|---------------------------------|----------------------------------|-------------------------------------|---------------------------|
| Completed | Apr-16 | 3 | 0 | 1 | 1 | 77,911 | 266,569 | 5,155 | 108,603 |
| | YTD | 127 | 6 | 28 | 17 | 759,235 | 2,710,517 | 5,155 | 1,042,887 |
| | Total 2014/15 | 209 | 4 | 41 | 8 | 1,079,670 | 3,749,290 | | 1,390,423 |

| Regulation and Strategy | | Guidance Materials | Consultations | External Policy Advice Received | External Policy Advices Completed | Submissions |
|-------------------------|-------------|--------------------|---------------|---------------------------------|-----------------------------------|-------------|
| Completed | Privacy | 2 | | 22 | 17 | |
| | FOI | | | | | |
| | Info Policy | | | | | |
| | Apr-16 | 2 | 0 | 22 | 17 | 0 |
| | YTD | 22 | 7 | 185 | 184 | 25 |
| Total 2014/15 | 32 | 7 | 190 | 197 | 36 | |



DEFINITIONS

- YTD:** Financial year
- Consultations:** Includes exposure drafts of guidance materials, roundtables and preliminary work on determinations.
- Guidance materials:** Includes guidelines, fact sheets and information sheets.
- Policy advices:** Are sought by entities outside the agency and are generally characterised either as taking more than 1 hour to respond to or as relating to a matter of substance.
- Phone Enquiries:** Phone enquiries are opened and closed upon the completion of each call.

OAIC Statistics for the month of **May 2016**

| Enquiries and Complaints | | | | | | | | | | | | |
|--------------------------|-------------------|---------------------------------|-----------------------------------|----------------|------------------------|------------|----------------------------|--------------------|-------------|--------------|---------------------|----------------------------|
| | | Phone Enquiries (FOI & Privacy) | Written Enquiries (FOI & Privacy) | FOI Complaints | IC Review Applications | FOI EOTs | FOI Vexatious Applications | Privacy Complaints | Privacy CIs | Privacy DBNs | Privacy Assessments | FOI Requests for OAIC docs |
| Received | May-16 | 1,768 | 360 | 0 | 32 | 531 | 3 | 193 | 2 | 10 | 1 | 5 |
| | YTD | 15,297 | 4,071 | 0 | 460 | 5,281 | 12 | 1,940 | 13 | 108 | 13 | 36 |
| | Total 2014/15 | 14,641 | 3,404 | 31 | 374 | 4,393 | 2 | 2,840 | 4 | 71 | 12 | 32 |
| Completed | May-16 | 1,759 | 374 | 0 | 30 | 85 | 1 | 124 | 2 | 5 | 0 | 3 |
| | YTD | 15,288 | 4,068 | 0 | 417 | 4,846 | 7 | 1,847 | 10 | 104 | 9 | 36 |
| | Total 2014/15 | 14,645 | 3,421 | 64 | 482 | 4,384 | 3 | 1,976 | 6 | 73 | 12 | 34 |
| Still open for ... Days | 0-30 | 11 | 79 | | 32 | 450 | 2 | 188 | 2 | 7 | 1 | |
| | 31-60 | | 9 | | 45 | | | 166 | | 4 | 1 | |
| | 61-150 | | | | 10 | 89 | | 312 | | 2 | 3 | |
| | 151-365 | | 1 | | 77 | | 1 | 224 | 3 | 2 | 6 | |
| | 366+ | | | | 18 | | | 2,099 | | | | |
| | Total Open | 11 | 99 | 0 | 261 | 450 | 5 | 2,989 | 6 | 15 | 11 | 0 |

| Communications | | Media enquiries | Training Events | Presentations/ Commissioners | Presentations/ Asst Comm & Staff | Website Unique Visitors (users) | Website Pages Viewed (pageviews) | OAIC Net List subscribers (current) | Website Visits (sessions) |
|----------------|---------------|-----------------|-----------------|------------------------------|----------------------------------|---------------------------------|----------------------------------|-------------------------------------|---------------------------|
| Completed | May-16 | 37 | 0 | 6 | 5 | 93,678 | 323,567 | 5,242 | 132,837 |
| | YTD | 164 | 6 | 34 | 22 | 852,913 | 3,034,084 | 5,242 | 1,175,724 |
| | Total 2014/15 | 209 | 4 | 41 | 8 | 1,079,670 | 3,749,290 | | 1,390,423 |

| Regulation and Strategy | | Guidance Materials | Consultations | External Policy Advice Received | External Policy Advices Completed | Submissions |
|-------------------------|---------------|--------------------|---------------|---------------------------------|-----------------------------------|-------------|
| Completed | Privacy | 3 | | 23 | 25 | |
| | FOI | | | | | |
| | Info Policy | | | | | |
| | May-16 | 3 | 0 | 23 | 25 | 0 |
| | YTD | 25 | 7 | 208 | 209 | 25 |
| | Total 2014/15 | 32 | 7 | 190 | 197 | 36 |



DEFINITIONS

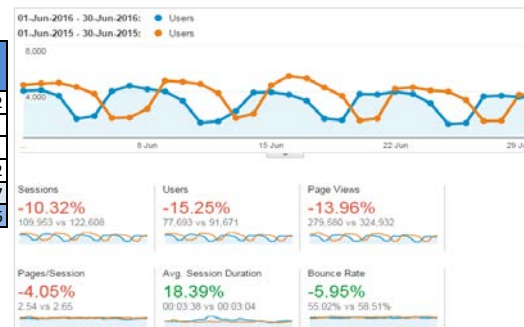
- YTD:** Financial year
- Consultations:** Includes exposure drafts of guidance materials, roundtables and preliminary work on determinations.
- Guidance materials:** Includes guidelines, fact sheets and information sheets.
- Policy advices:** Are sought by entities outside the agency and are generally characterised either as taking more than 1 hour to respond to or as relating to a matter of substance.
- Phone Enquiries:** Phone enquiries are opened and closed upon the completion of each call.

OAIC Statistics for the month of **June 2016**

| Enquiries and Complaints | June 2016 | | | | | | | | | | | |
|--------------------------|-------------------|---------------------------------|-----------------------------------|----------------|------------------------|-----------|----------------------------|--------------------|-------------|--------------|---------------------|----------------------------|
| | | Phone Enquiries (FOI & Privacy) | Written Enquiries (FOI & Privacy) | FOI Complaints | IC Review Applications | FOI EOTs | FOI Vexatious Applications | Privacy Complaints | Privacy CIs | Privacy DBNs | Privacy Assessments | FOI Requests for OAIC docs |
| Received | Jun-16 | 1,706 | 474 | 1 | 49 | 324 | 2 | 183 | 4 | 15 | 1 | 3 |
| | YTD | 17,003 | 4,545 | 1 | 509 | 5,605 | 14 | 2,123 | 17 | 123 | 14 | 39 |
| | Total 2014/15 | 14,641 | 3,404 | 31 | 374 | 4,393 | 2 | 2,840 | 4 | 71 | 12 | 32 |
| Completed | Jun-16 | 1,717 | 497 | 0 | 37 | 756 | 1 | 191 | 3 | 16 | 1 | 2 |
| | YTD | 17,005 | 4,565 | 0 | 454 | 5,602 | 8 | 2,038 | 13 | 120 | 10 | 38 |
| | Total 2014/15 | 14,645 | 3,421 | 64 | 482 | 4,384 | 3 | 1,976 | 6 | 73 | 12 | 34 |
| Still open for ... Days | 0-30 | | 68 | 1 | 51 | 18 | 2 | 188 | 3 | 9 | 1 | 3 |
| | 31-60 | | 3 | | 25 | | 2 | 167 | | 1 | 1 | 1 |
| | 61-150 | | 5 | | 99 | | 1 | 313 | | 3 | 3 | |
| | 151-365 | | 1 | | 82 | | 1 | 216 | 3 | 1 | 6 | |
| | 366+ | | | | 14 | | | 2,102 | 1 | | | |
| | Total Open | 0 | 77 | 1 | 271 | 18 | 6 | 2,986 | 7 | 14 | 11 | 4 |

| Communications | | Media enquiries | Training Events | Presentations/ Commissioners | Presentations/ Asst Comm & Staff | Website Unique Visitors (users) | Website Pages Viewed (pageviews) | OAIC Net List subscribers (current) | Website Visits (sessions) |
|----------------|---------------|-----------------|-----------------|------------------------------|----------------------------------|---------------------------------|----------------------------------|-------------------------------------|---------------------------|
| Completed | 1/06/20136 | 17 | 1 | 0 | 0 | 77,534 | 279,419 | 5,271 | 109,794 |
| | YTD | 181 | 7 | 34 | 22 | 930,447 | 3,313,503 | 5,271 | 1,285,518 |
| | Total 2014/15 | 209 | 4 | 41 | 8 | 1,079,670 | 3,749,290 | | 1,390,423 |

| Regulation and Strategy | | Guidance Materials | Consultations | External Policy Advice Received | External Policy Advices Completed | Submissions |
|-------------------------|---------------|--------------------|---------------|---------------------------------|-----------------------------------|-------------|
| Completed | Privacy | | | 22 | 23 | 2 |
| | FOI | | | | | |
| | Info Policy | | | | | |
| | Jun-16 | 0 | 0 | 22 | 23 | 2 |
| | YTD | 25 | 7 | 230 | 232 | 27 |
| | Total 2014/15 | 32 | 7 | 190 | 197 | 36 |



DEFINITIONS

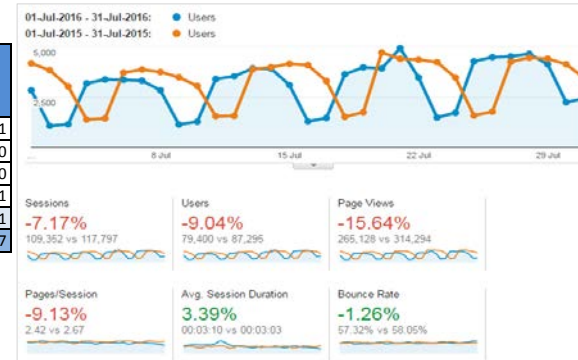
- YTD:** Financial year
- Consultations:** Includes exposure drafts of guidance materials, roundtables and preliminary work on determinations.
- Guidance materials:** Includes guidelines, fact sheets and information sheets.
- Policy advices:** Are sought by entities outside the agency and are generally characterised either as taking more than 1 hour to respond to or as relating to a matter of substance.
- Phone Enquiries:** Phone enquiries are opened and closed upon the completion of each call.

OAIC Statistics for the month of **July 2016**

| Enquiries and Complaints | | | | | | | | | | | | |
|--------------------------|---------------------------------|-----------------------------------|----------------|------------------------|------------|----------------------------|--------------------|---------------|--------------|---------------------|----------------------------|-----------|
| | Phone Enquiries (FOI & Privacy) | Written Enquiries (FOI & Privacy) | FOI Complaints | IC Review Applications | FOI EOTs | FOI Vexatious Applications | Privacy Complaints | Privacy CIIIs | Privacy DBNs | Privacy Assessments | FOI Requests for OAIC docs | |
| Received | Jul-16 | 1,411 | 329 | 7 | 41 | 210 | 2 | 192 | 3 | 15 | 1 | 5 |
| | YTD | 1,411 | 329 | 7 | 41 | 210 | 2 | 192 | 3 | 15 | 1 | 5 |
| | Total 2015/16 | 17,014 | 4,536 | 1 | 510 | 5,605 | 14 | 2,128 | 17 | 123 | 14 | 39 |
| Completed | Jul-16 | 1,407 | 296 | 0 | 38 | 209 | 0 | 152 | 1 | 7 | 0 | 5 |
| | YTD | 1,407 | 296 | 0 | 38 | 209 | 0 | 152 | 1 | 7 | 0 | 5 |
| | Total 2015/16 | 17,005 | 4,565 | 0 | 454 | 5,602 | 8 | 2,038 | 13 | 120 | 10 | 38 |
| Still open for ... Days | 0-30 | | 104 | 8 | 36 | 18 | 2 | 187 | 3 | 13 | 1 | 2 |
| | 31-60 | | 3 | 1 | 45 | 0 | 2 | 171 | 3 | 5 | 1 | 0 |
| | 61-150 | | | 1 | 84 | 0 | 2 | 331 | 0 | 2 | 4 | 0 |
| | 151-365 | | | | 86 | 0 | 2 | 232 | 1 | 1 | 3 | 0 |
| | 366+ | | | | 18 | 0 | 0 | 2,105 | 2 | 0 | 0 | 0 |
| | Total Open | 0 | 107 | 10 | 269 | 18 | 8 | 3,026 | 9 | 21 | 9 | 2 |

| Communications | Media enquiries | Training Events | Presentations/ Speeches: Commissioners | Presentations/ Speeches: Asst Comm & Staff | Website Unique Visitors (users) | Website Pages Viewed (pageviews) | OAIC Net List subscribers (current) | Website Visits (sessions) | |
|----------------------|-----------------|-----------------|--|--|---------------------------------|----------------------------------|-------------------------------------|---------------------------|------------------|
| | Completed | Jul-16 | 21 | 0 | 1 | 1 | 79,156 | 264,871 | 5,349 |
| YTD | | 21 | 0 | 1 | 1 | 79,156 | 264,871 | 5,349 | 109,108 |
| Total 2015/16 | | 181 | 7 | 34 | 22 | 930,447 | 3,313,503 | | 1,285,518 |

| Regulation and Strategy | Guidance Materials | Consultations | External Policy Advice Received | External Policy Advices Completed | Submissions | |
|-------------------------|--------------------|---------------|---------------------------------|-----------------------------------|-------------|----|
| | Completed | Privacy | 0 | 0 | 31 | 25 |
| FOI | | 0 | 0 | 0 | 0 | 0 |
| Info Policy | | 0 | 0 | 0 | 0 | 0 |
| Jul-16 | | 0 | 0 | 31 | 25 | 1 |
| YTD | | 0 | 0 | 31 | 25 | 1 |
| Total 2015/16 | 25 | 7 | 230 | 232 | 27 | |



DEFINITIONS

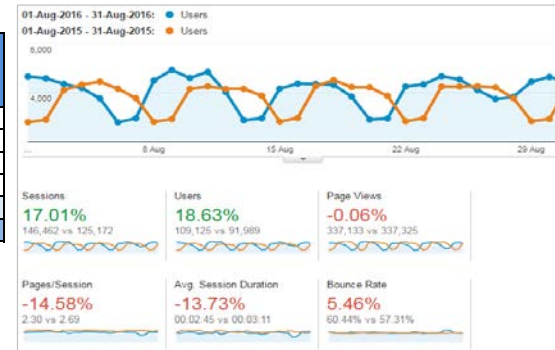
- YTD:** Financial year
- Consultations:** Includes exposure drafts of guidance materials, roundtables and preliminary work on determinations.
- Guidance materials:** Includes guidelines, fact sheets and information sheets.
- Policy advices:** Are sought by entities outside the agency and are generally characterised either as taking more than 1 hour to respond to or as relating to a matter of substance.
- Phone Enquiries:** Phone enquiries are opened and closed upon the completion of each call.

OAIC Statistics for the month of **August 2016**

| Enquiries and Complaints | | Phone Enquiries (FOI & Privacy) | Written Enquiries (FOI & Privacy) | FOI Complaints | IC Review Applications | FOI EOTs | FOI Vexatious Applications | Privacy Complaints | Privacy CII's | Privacy DBNs | Privacy Assessments | FOI Requests for OAIC docs |
|--------------------------|----------------------|------------------------------------|--------------------------------------|----------------|---------------------------|--------------|-------------------------------|-----------------------|---------------|--------------|------------------------|-------------------------------|
| | Received | Aug-16 | 1,629 | 450 | 4 | 41 | 431 | 0 | 255 | 1 | 15 | 1 |
| YTD | | 3,040 | 779 | 11 | 82 | 641 | 2 | 447 | 4 | 30 | 2 | 9 |
| Total 2015/16 | | 17,014 | 4,536 | 1 | 510 | 5,605 | 14 | 2,128 | 17 | 123 | 14 | 39 |
| Completed | Aug-16 | 1,630 | 421 | 6 | 48 | 449 | 4 | 189 | 1 | 18 | 0 | 2 |
| | YTD | 3,037 | 717 | 6 | 86 | 658 | 4 | 341 | 2 | 25 | 0 | 7 |
| | Total 2015/16 | 17,005 | 4,565 | 0 | 454 | 5,602 | 8 | 2,038 | 13 | 120 | 10 | 38 |
| Still open for ... Days | 0-30 | 2 | 39 | 2 | 19 | 0 | 0 | 82 | 0 | 1 | 0 | 3 |
| | 31-60 | 0 | 2 | 2 | 38 | 0 | 2 | 236 | 2 | 6 | 1 | 0 |
| | 61-150 | 0 | 0 | 4 | 84 | 0 | 0 | 338 | 2 | 6 | 8 | 0 |
| | 151-365 | 0 | 0 | 0 | 88 | 0 | 1 | 216 | 1 | 2 | 6 | 0 |
| | 366+ | 0 | 0 | 0 | 19 | 0 | 0 | 2,114 | 1 | 0 | 0 | 0 |
| | Total Open | 2 | 41 | 8 | 248 | 0 | 3 | 2,986 | 6 | 15 | 15 | 3 |

| Communications | | Media enquiries | Training Events | Presentations/ Speeches: Commissioners | Presentations/ Speeches: Asst Comm & Staff | Website Unique Visitors (users) | Website Pages Viewed (pageviews) | OAIC Net List subscribers (current) | Website Visits (sessions) |
|----------------------|-----------|-----------------|-----------------|--|--|---------------------------------------|--|---|------------------------------|
| | Completed | Aug-16 | 33 | 0 | 1 | 1 | 108,841 | 336,846 | 5,404 |
| YTD | | 54 | 0 | 2 | 2 | 187,997 | 601,717 | 5,404 | 255,286 |
| Total 2015/16 | | 181 | 7 | 34 | 22 | 930,447 | 3,313,503 | | 1,285,518 |

| Regulation and Strategy | | Guidance Materials | Consultations | External Policy Advice Received | External Policy Advices Completed | Submissions |
|-------------------------|-----------|--------------------|---------------|------------------------------------|--------------------------------------|-------------|
| | Completed | Privacy | 1 | 1 | 32 | 32 |
| FOI | | 0 | 0 | 0 | 0 | 0 |
| Info Policy | | 0 | 0 | 0 | 0 | 0 |
| Aug-16 | | 1 | 1 | 32 | 32 | 2 |
| YTD | | 1 | 1 | 63 | 57 | 3 |
| Total 2015/16 | 25 | 7 | 230 | 232 | 27 | |



DEFINITIONS

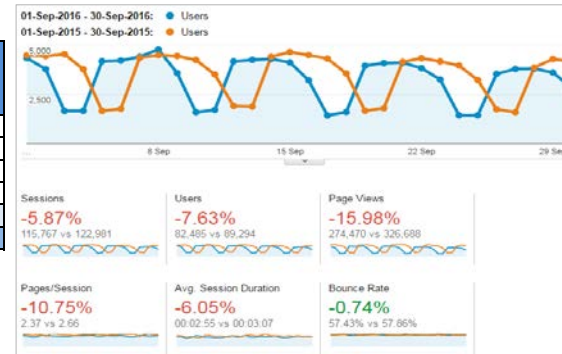
- YTD:** Financial year
- Consultations:** Includes exposure drafts of guidance materials, roundtables and preliminary work on determinations.
- Guidance materials:** Includes guidelines, fact sheets and information sheets.
- Policy advices:** Are sought by entities outside the agency and are generally characterised either as taking more than 1 hour to respond to or as relating to a matter of substance.
- Phone Enquiries:** Phone enquiries are opened and closed upon the completion of each call.

OAIC Statistics for the month of **September 2016**

| Enquiries and Complaints | | Phone Enquiries (FOI & Privacy) | Written Enquiries (FOI & Privacy) | FOI Complaints | IC Review Applications | FOI EOTs | FOI Vexatious Applications | Privacy Complaints | Privacy CIIs | Privacy DBNs | Privacy Assessments | FOI Requests for OAIC docs |
|--------------------------|----------------------|------------------------------------|--------------------------------------|----------------|---------------------------|--------------|-------------------------------|-----------------------|--------------|--------------|------------------------|-------------------------------|
| | Received | Sep-16 | 1,265 | 308 | 3 | 54 | 856 | 1 | 168 | 2 | 13 | 0 |
| YTD | | 4,305 | 1,087 | 14 | 136 | 1,497 | 3 | 615 | 6 | 43 | 2 | 16 |
| Total 2015/16 | | 17,014 | 4,536 | 1 | 510 | 5,605 | 14 | 2,128 | 17 | 123 | 15 | 39 |
| Completed | Sep-16 | 1,264 | 346 | 2 | 45 | 855 | 1 | 208 | 3 | 8 | 1 | 6 |
| | YTD | 4,301 | 1,063 | 8 | 131 | 1,513 | 5 | 549 | 5 | 33 | 1 | 13 |
| | Total 2015/16 | 17,005 | 4,565 | 0 | 454 | 5,602 | 8 | 2,038 | 13 | 120 | 14 | 38 |
| Still open for ... Days | 0-30 | 2 | 91 | 1 | 55 | 2 | 1 | 169 | 1 | 10 | 1 | 6 |
| | 31-60 | 0 | 9 | 2 | 36 | 0 | 0 | 226 | 1 | 4 | 0 | 1 |
| | 61-150 | 0 | 2 | 3 | 84 | 0 | 2 | 317 | 3 | 8 | 3 | 0 |
| | 151-365 | 0 | 0 | 0 | 85 | 0 | 1 | 200 | 1 | 2 | 4 | 0 |
| | 366+ | 0 | 0 | 0 | 17 | 0 | 0 | 2,115 | 1 | 0 | 1 | 0 |
| | Total Open | 2 | 102 | 6 | 277 | 2 | 4 | 3,027 | 7 | 24 | 9 | 7 |

| Communications | | Media enquiries | Training Events | Presentations/ Speeches: Commissioners | Presentations/ Speeches: Asst Comm & Staff | Website Unique Visitors (users) | Website Pages Viewed (pageviews) | OAIC Net List subscribers (current) | Website Visits (sessions) |
|----------------------|-----------|-----------------|-----------------|--|--|---------------------------------------|--|---|------------------------------|
| | Completed | Sep-16 | 14 | 0 | 1 | 1 | 82,256 | 274,227 | 5,479 |
| YTD | | 68 | 0 | 3 | 3 | 270,253 | 875,944 | 5,479 | 370,823 |
| Total 2015/16 | | 181 | 7 | 34 | 22 | 930,447 | 3,313,503 | | 1,285,518 |

| Regulation and Strategy | | Guidance Materials | Consultations | External Policy Advice Received | External Policy Advices Completed | Submissions |
|-------------------------|-----------|--------------------|---------------|------------------------------------|--------------------------------------|-------------|
| | Completed | Privacy | 1 | 0 | 40 | 35 |
| FOI | | 0 | 0 | 0 | 0 | 0 |
| Info Policy | | 0 | 0 | 1 | 1 | 0 |
| Sep-16 | | 1 | 0 | 41 | 36 | 2 |
| YTD | | 2 | 1 | 104 | 93 | 5 |
| Total 2015/16 | 25 | 7 | 230 | 232 | 27 | |



DEFINITIONS

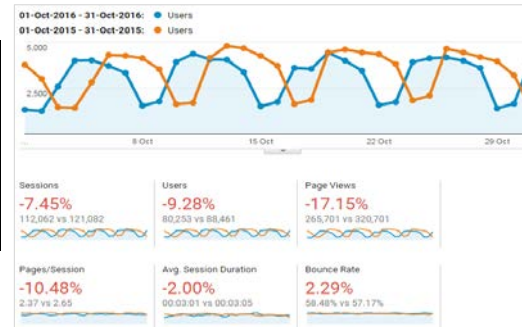
- YTD:** Financial year
- Consultations:** Includes exposure drafts of guidance materials, roundtables and preliminary work on determinations.
- Guidance materials:** Includes guidelines, fact sheets and information sheets.
- Policy advices:** Are sought by entities outside the agency and are generally characterised either as taking more than 1 hour to respond to or as relating to a matter of substance.
- Phone Enquiries:** Phone enquiries are opened and closed upon the completion of each call.

OAIC Statistics for the month of **October 2016**

| Enquiries and Complaints | | Phone Enquiries (FOI & Privacy) | Written Enquiries (FOI & Privacy) | FOI Complaints | IC Review Applications | FOI EOTs | FOI Vexatious Applications | Privacy Complaints | Privacy CII's | Privacy DBNs | Privacy Assessments | FOI Requests for OAIC docs |
|--------------------------|----------------------|------------------------------------|--------------------------------------|----------------|---------------------------|--------------|-------------------------------|-----------------------|---------------|--------------|------------------------|-------------------------------|
| | Received | Oct-16 | 1,052 | 301 | 3 | 58 | 576 | 0 | 237 | 5 | 13 | 2 |
| YTD | | 5,357 | 1,388 | 17 | 194 | 2,073 | 3 | 852 | 11 | 56 | 4 | 21 |
| Total 2015/16 | | 17,014 | 4,536 | 1 | 510 | 5,605 | 14 | 2,128 | 17 | 123 | 14 | 39 |
| Completed | Oct-16 | 1,051 | 358 | 0 | 30 | 578 | 0 | 209 | 1 | 7 | 3 | 4 |
| | YTD | 5,352 | 1,421 | 8 | 161 | 2,091 | 5 | 758 | 6 | 40 | 4 | 17 |
| | Total 2015/16 | 17,005 | 4,565 | 0 | 454 | 5,602 | 8 | 2,038 | 13 | 120 | 10 | 38 |
| Still open for ... Days | 0-30 | 5 | 40 | 4 | 54 | 0 | 0 | 230 | 5 | 10 | 2 | 5 |
| | 31-60 | 0 | 3 | 1 | 48 | 0 | 1 | 149 | 2 | 7 | 0 | 3 |
| | 61-150 | 0 | 2 | 4 | 95 | 0 | 2 | 368 | 3 | 11 | 2 | 0 |
| | 151-365 | 0 | 0 | 0 | 88 | 0 | 1 | 215 | 1 | 1 | 3 | 0 |
| | 366+ | 0 | 0 | 0 | 18 | 0 | 0 | 2,113 | 1 | 0 | 1 | 0 |
| | Total Open | 5 | 45 | 9 | 303 | 0 | 4 | 3,075 | 12 | 29 | 8 | 8 |

| Communications | | Media enquiries | Training Events | Presentations/ Speeches: Commissioners | Presentations/ Speeches: Asst Comm & Staff | Website Unique Visitors (users) | Website Pages Viewed (pageviews) | OAIC Net List subscribers (current) | Website Visits (sessions) |
|----------------------|-----------|-----------------|-----------------|--|--|---------------------------------------|--|---|------------------------------|
| | Completed | Oct-16 | 27 | 0 | 3 | 2 | 78,424 | 263,851 | 3,547 |
| YTD | | 95 | 0 | 6 | 5 | 348,677 | 1,139,795 | 3,547 | 481,051 |
| Total 2015/16 | | 181 | 7 | 34 | 22 | 930,447 | 3,313,503 | | 1,285,518 |

| Regulation and Strategy | | Guidance Materials | Consultations | External Policy Advice Received | External Policy Advices Completed | Submissions |
|-------------------------|-----------|--------------------|---------------|------------------------------------|--------------------------------------|-------------|
| | Completed | Privacy | 0 | 0 | 31 | 35 |
| FOI | | 0 | 0 | 1 | 0 | 0 |
| Info Policy | | 0 | 0 | 0 | 0 | 0 |
| Oct-16 | | 0 | 0 | 32 | 35 | 4 |
| YTD | | 2 | 1 | 136 | 128 | 9 |
| Total 2015/16 | 25 | 7 | 230 | 232 | 27 | |



DEFINITIONS

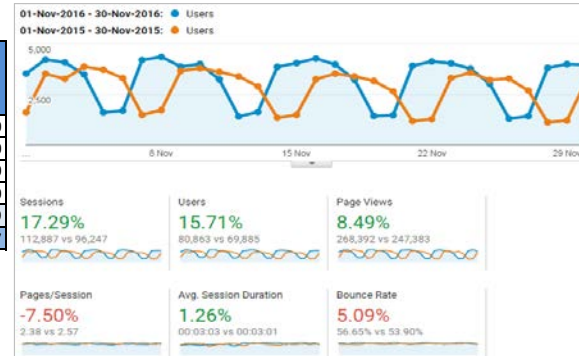
- YTD:** Financial year
- Consultations:** Includes exposure drafts of guidance materials, roundtables and preliminary work on determinations.
- Guidance materials:** Includes guidelines, fact sheets and information sheets.
- Policy advices:** Are sought by entities outside the agency and are generally characterised either as taking more than 1 hour to respond to or as relating to a matter of substance.
- Phone Enquiries:** Phone enquiries are opened and closed upon the completion of each call.

OAIC Statistics for the month of **November 2016**

| Enquiries and Complaints | | Phone Enquiries (FOI & Privacy) | Written Enquiries (FOI & Privacy) | FOI Complaints | IC Review Applications | FOI EOTs | FOI Vexatious Applications | Privacy Complaints | Privacy CIIs | Privacy DBNs | Privacy Assessments | FOI Requests for OAIC docs |
|--------------------------|----------------------|------------------------------------|--------------------------------------|----------------|---------------------------|--------------|-------------------------------|-----------------------|--------------|--------------|------------------------|-------------------------------|
| | Received | Nov-16 | 1,275 | 330 | 1 | 67 | 607 | 2 | 217 | 4 | 15 | 1 |
| YTD | | 6,632 | 1,718 | 18 | 261 | 2,680 | 5 | 1,069 | 15 | 71 | 5 | 27 |
| Total 2015/16 | | 17,014 | 4,536 | 1 | 510 | 5,605 | 14 | 2,128 | 17 | 123 | 14 | 39 |
| Completed | Nov-16 | 1,280 | 324 | 1 | 44 | 480 | 0 | 181 | 3 | 14 | 0 | 7 |
| | YTD | 6,632 | 1,745 | 9 | 205 | 2,571 | 5 | 939 | 9 | 54 | 4 | 24 |
| | Total 2015/16 | 17,005 | 4,565 | 0 | 454 | 5,602 | 8 | 2,038 | 13 | 120 | 10 | 38 |
| Still open for ... Days | 0-30 | 0 | 44 | 3 | 62 | 126 | 2 | 218 | 4 | 10 | 0 | 4 |
| | 31-60 | 0 | 4 | 5 | 48 | 0 | 0 | 224 | 4 | 4 | 2 | 3 |
| | 61-150 | 0 | 3 | 7 | 99 | 0 | 3 | 351 | 3 | 11 | 1 | 0 |
| | 151-365 | 0 | 0 | 0 | 98 | 0 | 1 | 204 | 1 | 5 | 4 | 0 |
| | 366+ | 0 | 0 | 0 | 17 | 0 | 0 | 2,113 | 1 | 0 | 1 | 0 |
| | Total Open | 0 | 51 | 15 | 324 | 126 | 6 | 3,110 | 13 | 30 | 8 | 7 |

| Communications | | Media enquiries | Training Events | Presentations/ Speeches: Commissioners | Presentations/ Speeches: Asst Comm & Staff | Website Unique Visitors (users) | Website Pages Viewed (pageviews) | OAIC Net List subscribers (current) | Website Visits (sessions) |
|----------------------|-----------|-----------------|-----------------|--|--|---------------------------------------|--|---|------------------------------|
| | Completed | Nov-16 | 25 | 1 | 5 | 3 | 80,736 | 268,235 | 3,541 |
| YTD | | 120 | 1 | 11 | 8 | 429,413 | 1,408,030 | 3,541 | 593,809 |
| Total 2015/16 | | 181 | 7 | 34 | 22 | 930,447 | 3,313,503 | | 1,285,518 |

| Regulation and Strategy | | Guidance Materials | Consultations | External Policy Advice Received | External Policy Advices Completed | Submissions |
|-------------------------|-----------|--------------------|---------------|------------------------------------|--------------------------------------|-------------|
| | Completed | Privacy | 1 | 1 | 24 | 27 |
| FOI | | 0 | 0 | 0 | 0 | 0 |
| Info Policy | | 0 | 0 | 3 | 3 | 0 |
| Nov-16 | | 1 | 1 | 27 | 30 | 0 |
| YTD | | 3 | 2 | 163 | 158 | 9 |
| Total 2015/16 | 25 | 7 | 230 | 232 | 27 | |



DEFINITIONS

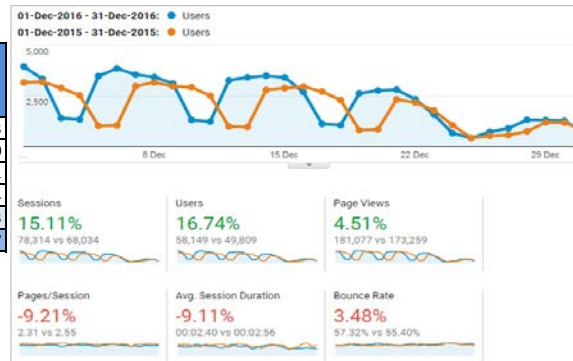
- YTD:** Financial year
- Consultations:** Includes exposure drafts of guidance materials, roundtables and preliminary work on determinations.
- Guidance materials:** Includes guidelines, fact sheets and information sheets.
- Policy advices:** Are sought by entities outside the agency and are generally characterised either as taking more than 1 hour to respond to or as relating to a matter of substance.
- Phone Enquiries:** Phone enquiries are opened and closed upon the completion of each call.

OAIC Statistics for the month of **December 2016**

| Enquiries and Complaints | | Phone Enquiries (FOI & Privacy) | Written Enquiries (FOI & Privacy) | FOI Complaints | IC Review Applications | FOI EOTs | FOI Vexatious Applications | Privacy Complaints | Privacy CIIIs | Privacy DBNs | Privacy Assessments | FOI Requests for OAIC docs |
|--------------------------|----------------------|------------------------------------|--------------------------------------|----------------|---------------------------|--------------|-------------------------------|-----------------------|---------------|--------------|------------------------|-------------------------------|
| | Received | Dec-16 | 722 | 190 | 2 | 32 | 471 | 0 | 170 | 3 | 14 | 2 |
| YTD | | 7,354 | 1,908 | 20 | 293 | 3,151 | 5 | 1,239 | 18 | 85 | 7 | 33 |
| Total 2015/16 | | 17,014 | 4,536 | 1 | 510 | 5,605 | 14 | 2,128 | 17 | 123 | 14 | 39 |
| Completed | Dec-16 | 721 | 213 | 0 | 34 | 596 | 1 | 193 | 3 | 23 | 1 | 6 |
| | YTD | 7,353 | 1,958 | 9 | 239 | 3,167 | 6 | 1,132 | 12 | 77 | 5 | 30 |
| | Total 2015/16 | 17,005 | 4,565 | 0 | 454 | 5,602 | 8 | 2,038 | 13 | 120 | 10 | 38 |
| Still open for ... Days | 0-30 | 1 | 27 | 2 | 31 | 1 | 0 | 166 | 2 | 11 | 2 | 5 |
| | 31-60 | 0 | 0 | 3 | 63 | 0 | 2 | 204 | 3 | 4 | 0 | 1 |
| | 61-150 | 0 | 0 | 7 | 114 | 0 | 1 | 412 | 5 | 4 | 2 | 1 |
| | 151-365 | 0 | 0 | 3 | 98 | 0 | 2 | 189 | 2 | 6 | 5 | 0 |
| | 366+ | 0 | 0 | 0 | 18 | 0 | 0 | 2,119 | 1 | 0 | 1 | 0 |
| | Total Open | 1 | 27 | 15 | 324 | 1 | 5 | 3,090 | 13 | 25 | 10 | 7 |

| Communications | | Media enquiries | Training Events | Presentations/ Speeches: Commissioners | Presentations/ Speeches: Asst Comm & Staff | Website Unique Visitors (users) | Website Pages Viewed (pageviews) | OAIC Net List subscribers (current) | Website Visits (sessions) |
|----------------------|-----------|-----------------|-----------------|--|--|---------------------------------------|--|---|------------------------------|
| | Completed | Dec-16 | 7 | 0 | 0 | 1 | 58,070 | 180,994 | 3,574 |
| YTD | | 127 | 1 | 11 | 9 | 487,483 | 1,589,024 | 3,574 | 672,043 |
| Total 2015/16 | | 181 | 7 | 34 | 22 | 930,447 | 3,313,503 | | 1,285,518 |

| Regulation and Strategy | | Guidance Materials | Consultations | External Policy Advice Received | External Policy Advices Completed | Submissions |
|-------------------------|-----------|--------------------|---------------|------------------------------------|--------------------------------------|-------------|
| | Completed | Privacy | 4 | 0 | 10 | 21 |
| FOI | | 0 | 0 | 0 | 1 | 0 |
| Info Policy | | 0 | 0 | 0 | 0 | 1 |
| Dec-16 | | 4 | 0 | 10 | 22 | 4 |
| YTD | | 7 | 2 | 173 | 180 | 13 |
| Total 2015/16 | 25 | 7 | 230 | 232 | 27 | |



DEFINITIONS

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- Phone Enquiries:** Phone enquiries are opened and closed upon the completion of each call.