

## New Report #1182

Complaint Type: = Privacy

Received Date From: >= 1-Jul-2014

Received Date To: <= 30-Jun-2015

Issue (of Complaint) Issue Level 2: = APP 6 - Use or Disclosure CP

Respondent Client (of Complaint) Client Type: = Australian Government

Run by: Ryan McConville @25/05/2017 10:51:02 AM

| Respondent Client (of Complaint)                                | Count |
|---|-------|
| DHS - Department of Human Services                              | 38    |
| DOD - Department of Defence                                     | 9     |
| DIBP - Department of Immigration and Border Protection          | 3     |
| DVA - Department of Veterans' Affairs                           | 3     |
| Comcare   | 3     |
| SSAT - Social Security Appeals Tribunal                         | 3     |
| MDBA - Murray-Darling Basin Authority                           | 2     |
| ATO - Australian Taxation Office                                | 2     |
| Department of Agriculture and Water Resources                   | 2     |
| ACBPS - Australian Customs and Border Protection Service        | 2     |
| AFP - Australian Federal Police                                 | 2     |
| DOE - Department of Employment                                  | 2     |
| DOH - Department of Health                                      | 1     |
| FAMCRT - Family Court of Australia                              | 1     |
| FEDCRT - Federal Court of Australia                             | 1     |
| FWBC - Fair Work Building and Construction                      | 1     |
| AFSA - Australian Financial Security Authority                  | 1     |
| AGS - Australian Government Solicitor                           | 1     |
| AEC - Australian Electoral Commission                           | 1     |
| DET - Department of Education and Training                      | 1     |
| CSC - Commonwealth Superannuation Corporation                   | 1     |
| MRT - RRT - Migration Review Tribunal - Refugee Review Tribunal | 1     |
| TEQSA - Tertiary Education Quality and Standards Agency         | 1     |
|   | 82    |

23 rows returned

This list shows the number of complaints made against Australian government agencies in 2014/15 in which a breach of Australian Privacy Principle 6 - use or disclosure of personal information, was alleged. These complaints may or may not have a valid basis. This list does not contain the outcomes for these complaints.

An agency may have a large number of complaints made against it not because it has bad privacy practices, but because of the volume of its business or the type of personal information it handles/holds.

# New Report #1182

Complaint Type: = Privacy

Received Date From: >= 1-Jul-2015

Received Date To: <= 30-Jun-2016

Issue (of Complaint) Issue Level 2: = APP 6 - Use or Disclosure CP

Respondent Client (of Complaint) Client Type: = Australian Government

Run by: Ryan McConville @25/05/2017 10:53:14 AM

| Respondent Client (of Complaint)                             | Count |
|--|-------|
| DHS - Department of Human Services                           | 43    |
| DOD - Department of Defence                                  | 9     |
| DIBP - Department of Immigration and Border Protection       | 8     |
| Comcare  | 7     |
| AAT - Administrative Appeals Tribunal                        | 6     |
| AFP - Australian Federal Police                              | 5     |
| ATO - Australian Taxation Office                             | 4     |
| AA - Airservices Australia                                   | 3     |
| Department of the Environment                                | 3     |
| Department of Agriculture and Water Resources                | 2     |
| AFSA - Australian Financial Security Authority               | 2     |
| IGT - Inspector-General of Taxation                          | 2     |
| ORIC - Office of the Registrar of Indigenous Corporations    | 2     |
| PMC - Department of the Prime Minister and Cabinet           | 1     |
| PMO - Office of the Prime Minister                           | 1     |
| SSAT - Social Security Appeals Tribunal                      | 1     |
| Minister for Employment                                      | 1     |
| Minister for Health  | 1     |
| DIRD - Department of Infrastructure and Regional Development | 1     |
| DVA - Department of Veterans' Affairs                        | 1     |
| FWC - Fair Work Commission                                   | 1     |
| FWO - Fair Work Ombudsman                                    | 1     |
| AGD - Attorney-General's Department                          | 1     |
| AGS - Australian Government Solicitor                        | 1     |
| ASIC - Australian Securities and Investments Commission      | 1     |
| ABC - Australian Broadcasting Corporation                    | 1     |
| ABCC - Australian Building and Construction Commission       | 1     |
| ABS - Australian Bureau of Statistics                        | 1     |
| AEC - Australian Electoral Commission                        | 1     |
| Department of the Senate                                     | 1     |
| CASA - Civil Aviation Safety Authority                       | 1     |
| COMBO - Commonwealth Ombudsman                               | 1     |
| CSC - Commonwealth Superannuation Corporation                | 1     |
|  | 116   |

33 rows returned

This list shows the number of complaints made against Australian government agencies in 2015/16 in which a breach of Australian Privacy Principle 6 - use or disclosure of personal information, was alleged.

These complaints may or may not have a valid basis. This list does not contain the outcomes for these complaints.

An agency may have a large number of complaints made against it not because it has bad privacy practices, but because of the volume of its business or the type of personal information it handles/holds.

# New Report #1182

Complaint Type: = Privacy

Received Date From: >= 1-Jul-2016

Received Date To: <= 24-May-2017

Issue (of Complaint) Issue Level 2: = APP 6 - Use or Disclosure CP

Respondent Client (of Complaint) Client Type: = Australian Government

Run by: Ryan McConville @25/05/2017 10:55:25 AM

| Respondent Client (of Complaint)                             | Count |
|--|-------|
| DHS - Department of Human Services                           | 38    |
| ATO - Australian Taxation Office                             | 12    |
| DIBP - Department of Immigration and Border Protection       | 11    |
| ABS - Australian Bureau of Statistics                        | 7     |
| DOD - Department of Defence                                  | 6     |
| NDIS - National Disability Insurance Agency                  | 4     |
| AAT - Administrative Appeals Tribunal                        | 4     |
| AFP - Australian Federal Police                              | 4     |
| Comcare  | 4     |
| PMC - Department of the Prime Minister and Cabinet           | 3     |
| DVA - Department of Veterans' Affairs                        | 3     |
| FEDCRT - Federal Court of Australia                          | 2     |
| FWC - Fair Work Commission                                   | 2     |
| NBN Co Limited   | 2     |
| CASA - Civil Aviation Safety Authority                       | 2     |
| ABCC - Australian Building and Construction Commission       | 2     |
| ASIC - Australian Securities and Investments Commission      | 2     |
| Australian Defence Force Investigative Service               | 1     |
| DET - Department of Education and Training                   | 1     |
| DFAT - Department of Foreign Affairs and Trade               | 1     |
| DHA - Defence Housing Australia                              | 1     |
| AGS - Australian Government Solicitor                        | 1     |
| ABC - Australian Broadcasting Corporation                    | 1     |
| ACMA - Australian Communications and Media Authority         | 1     |
| ACORN - Australian Cybercrime Online Reporting Network       | 1     |
| AEC - Australian Electoral Commission                        | 1     |
| Royal Australian Navy  | 1     |
| FWBC - Fair Work Building and Construction                   | 1     |
| DIRD - Department of Infrastructure and Regional Development | 1     |
| DOE - Department of Employment                               | 1     |
| DOH - Department of Health                                   | 1     |
| DSS - Department of Social Services                          | 1     |
|  | 123   |

32 rows returned

This list shows the number of complaints made against Australian government agencies in 2016/17 in which a breach of Australian Privacy Principle 6 - use or disclosure of personal information, was alleged.

These complaints may or may not have a valid basis. This list does not contain the outcomes for these complaints.

An agency may have a large number of complaints made against it not because it has bad privacy practices, but because of the volume of its business or the type of personal information it handles/holds.