

Office of the Australian  
Information Commissioner  
GPO Box 5218  
Sydney, NSW 2001

7 November 2011

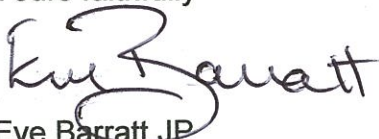
### Public Interest Determination Uniting Care Wesley Adelaide

Lifeline South East supports Uniting Care Wesley Adelaide's submission and believes the extension of the determination to all relevant South Australian Non Government Agencies would be an excellent initiative.

At Lifeline SE we offer financial counselling, gambling help services and associated counselling programs particularly in the area of suicide prevention and crisis support. Working with these vulnerable families requires effective service co-ordination and unambiguous, clear structures. Our organisation has used the ISG effectively to develop our Appendix. We found the whole process to be extremely worthwhile and we have had excellent outcomes. Our policies and procedures support the safety and well being of vulnerable families whilst respecting privacy. Our staff feel more competent and confident as they now have clear, succinct guidelines on gaining informed client consent and the circumstances that warrant exchanging information without consent.

Our organisation, therefore, fully supports the application by Uniting Care Wesley Adelaide for a Public Interest Determination allowing them to implement the Information Sharing Guidelines for promoting the Safety and Wellbeing of Children, Young People and their Families.

Yours faithfully



Eve Barratt JP  
CEO Bach. Soc. Sc. Hons. M.A.I.P.C.

#### Services

5 Mark Street  
24-hour telephone counselling  
Care Ring  
Gambling Help Service  
Low Income Support Program  
Commonwealth Financial Counselling

Mount Gambier Book Shop  
T 08 8725 9314

Mount Gambier Warehouse  
T 08 8723 9322  
F 08 8723 9388

#### Business

Opportunity Stores at:  
Millicent 08 8733 2905  
Mount Gambier 08 8725 5699  
Murray Bridge 08 8532 5809  
Naracoorte 08 8762 3926  
Victor Harbor 08 8552 4674